

# Operations Connection

## Message from the Director

Scott A. Rogers

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*Spring is here! I hope. What a winter it was. Ice, rain, freezing rain, snow, cold, warm, cold again and more snow. A true mix of everything. We still have some snow at our house, but my thoughts have turned to baseball season and fishing (and not the type where you have to drill a hole). I'm looking forward to some sun.*

*For the folks in the districts, it's going from one busy season (winter) into another busy season (pothole and litter). I hope you each find some time to take off and get some R&R along the way – you've earned it. And for the folks in the office, it's the scramble to plan whatever will be happening during the next season (construction). There is always something going on and that's one of the things that makes this Agency special.*

*We just concluded our annual regional spring meetings with Highway Division folks from AMP, Project Delivery, Construction and Materials, Maintenance and Operations, and other partners like the RPCs, DMV, PPAID and F&A. It's so nice to see folks meet, talk, catch up, and come together. Some of the discussions really sparked some good ideas. From what I saw, it's going to be a BUSY construction season. I hope you all stay safe out there.*

*I know that in the past I've enjoyed mixing some "fun" into the April 1<sup>st</sup> edition of my Director's Message. This year, I decided to let somebody else take a crack at an April Fools article. If it's not obvious to you which one it is... well... just don't tell your friends.*

*I'll wrap up by saying that I remain incredibly proud to work with such a great group of folks. I truly hope to see you all soon.*



## “Kudos!” from your fans

**Sent:** Monday, February 13, 2017 6:50 AM  
**To:** Rogers, Scott <[Scott.Rogers@vermont.gov](mailto:Scott.Rogers@vermont.gov)>  
**Subject:** Valentine's Day Blizzard 2017

Greetings!!

I just wanted to extend a big shout out to all of your crew! Thank you and please thank them for all their efforts to try and keep us safe on snowy roads!! I got home safe last night and expect to get to work just as well(as soon as our plow driver can get to plow our driveway)! Be safe and have a great day!!

~Kim T., Charlotte VT

I am one of the Information Center Reps at the Georgia Northbound Information Center on I 89. I wanted to take a moment to tell you how much we appreciate all the hard work your workers do in keeping our parking lots cleaned of snow during these winter months. They are always great to work with even when they have put in long hours. They deserve a BIG THANK YOU from us and I hope you can pass this on long to them for us.

Thanks,  
 Myron Messeck  
 Information Center Representative II  
 Georgia Northbound Information Center

**From:** Cleveland, Richard  
**Sent:** Monday, February 06, 2017 9:56 AM  
**To:** Blackmore, David <[David.Blackmore@vermont.gov](mailto:David.Blackmore@vermont.gov)>; Lafleche, Rejean <[Rejean.Lafleche@vermont.gov](mailto:Rejean.Lafleche@vermont.gov)>  
**Cc:** Rogers, Scott <[Scott.Rogers@vermont.gov](mailto:Scott.Rogers@vermont.gov)>; May, Toni <[Toni.May@vermont.gov](mailto:Toni.May@vermont.gov)>; Benoit, Ben <[Ben.Benoit@vermont.gov](mailto:Ben.Benoit@vermont.gov)>  
**Subject:** Outstanding work

Good morning. I just wanted to pass along our thanks to Ben Benoit of the sign crew for his very efficient work. On January 13 he and his helper installed 14 replacement OBDS, which is quite an accomplishment in one day. He's a great addition to the sign crew.

Richard L. Cleveland  
 VT Agency of Transportation  
 Business Sign Program

Hello!

I just wanted to say that your new Plow Truck Map is wonderful. Thank you for creating it! I also want to say a huge THANK YOU to everyone working so hard at VTrans to keep us safe on the winter roads. As a commuter each day back and forth on 89 to Montpelier from Burlington, the plow truck drivers are my winter heroes!

God Bless and keep you safe out there.

Peace,  
 Cindy B

Dear Vt. DOT :

I personally want to "thank you" for the repair of the ledge removal on I-91 on the south bound lane, just before the new bridge. I believe the mile markers are between 55.4 and 55.2.

I wrote to you about 2 years ago on my aspect of the danger of that specific piece of ledge, on how it was angled right in the lane of traffic should ice ever release it at it's point.

Once again a real nice job done on this area. I always pay specific attention to highway safety from a driver's point of view.

Respectfully,  
 Larry



## “Kudos!” from your fans ... Continued

**From:** Peg Bolgioni  
 [mailto:pbolgioni@rrmc.org]  
**Sent:** Sunday, February 26, 2017  
 4:15 PM  
**To:** Curtis, Brent  
 <Brent.Curtis@vermont.gov>  
**Subject:** vtrans heroes

Hi Brent,

As PR and Communications Specialist at Rutland Regional Medical Center I wanted to share a story with you about how some incredible vtrans personnel went above and beyond during a terrible snow storm to clear the roads so we could transport a child from Rutland Regional to UVM Medical Center.

You have some real heroes on staff. I know they would modestly say, “It is part of our job”, but they deserve to be recognized on some level. Maybe there is a story here.

Here is the link to the article in our Up Close Newsletter at Rutland Regional.

[http://rrmcinsider/Departments/CPandR/Up\\_Close%20Newsletter/2\\_February\\_Vol90\\_Upclose.pdf](http://rrmcinsider/Departments/CPandR/Up_Close%20Newsletter/2_February_Vol90_Upclose.pdf)

Dr. Brass, the physician involved, told the story at our recent board meeting. There was not a dry eye in the house.

Anyway, I felt it was worth sharing.

If you have any questions please feel free to reach out.

Regards,

Peg Bolgioni

*Our vision: To be the best community healthcare system in New England.*

Peg Bolgioni, Communications Specialist  
 Marketing & Public Relations  
 Rutland Regional Medical Center



Just a note of thanks to the plow crews who maintained Route 7 from Bennington to the Mass Border these past two days. They did a great job under some really adverse conditions. I work for USPS and am back and forth on Route 7 six or seven times a day and it seems like every time I was on the road there was plow either coming or going. Really appreciate the efforts.

Steve Abuisi

Subject: [Plow Truck Map] THANK YOU!!!

I love this website! It's interesting to see your trucks "at work". I also want to say a heartfelt THANK YOU for all you people do to keep the roads clear and safe for us to travel on. Like you, some of us must travel on poor days like this to our jobs, but Unlike some people, some of us have great respect for you folks. Keep up the good work and STAY SAFE!!! Dave

# “Kudos!” from your fans ... Continued

PHILIP B. SCOTT  
Governor



State of Vermont  
OFFICE OF THE GOVERNOR

## MEMORANDUM

TO: The VTrans Maintenance and Operations Staff  
FROM: Governor Philip B. Scott  
DATE: March 21, 2017  
RE: Nor'easter

On behalf of the people of the State of Vermont, I wanted to reach out and thank you for your hard work and dedication during last week's nor'easter. Whether it was making sure our roads were safe, or our places of work were accessible, thousands of Vermonters counted on you and your work, and as always, you came through.

Vermont's weather is often unpredictable, but your efforts and commitment are always a constant. In the middle of the day or the middle of the night, you are on the job because you know your neighbors need you.

Thank you for your service to our State.

As someone who has shoveled and  
plowed a few miles in your shoes (BOOTS)...  
I appreciate your efforts!

109 STATE STREET ♦ THE PAVILION ♦ MONTPELIER, VT 05609-0101 ♦ WWW.VERMONT.GOV  
TELEPHONE: 802.828.3333 ♦ FAX: 802.828.3339 ♦ TDD: 802.828.3345

MOB Staff,

Attached is a memo from Governor Scott thanking everybody involved in the response to winter storm Stella last week. As many of you know, and as the Governor indicates in his note, he has some experience behind the wheel himself. In fact, a few years back during his time as Lt Governor he came and drove a plow truck out of the Middlesex Garage to show his support for our crews. Clearly, he is still impressed by the hard work and dedication that our staff show every day.

Secretary Flynn and Chief Engineer Marshia asked me to add their voices to the congratulations. They each contacted me at different points during the storm to share their pride in the work our crews were doing, and to convey their appreciation for the effort put forth by our team.

Winter hasn't loosened its grip yet, but hopefully very soon the seasons will change.

In the meantime I hope you can each take a moment to realize that the work you do every day is appreciated at every level.

Thank you,  
Scott



## “Kudos!” from your fans ... Continued

**From:** Porter, Anne

**Sent:** Friday, March 10, 2017 2:23 PM

**To:** Perron, Dale <[Dale.Perron@vermont.gov](mailto:Dale.Perron@vermont.gov)>; Mercier, Amy <[Amy.Mercier@vermont.gov](mailto:Amy.Mercier@vermont.gov)>

**Cc:** Rogers, Scott <[Scott.Rogers@vermont.gov](mailto:Scott.Rogers@vermont.gov)>

**Subject:** Melissa Lamont

Good afternoon,

I wanted to take the time to let you all know how much I appreciate the hard work and time that Melissa takes to assist me with billing for damages. This afternoon I got a letter from Geico about a claim where a stop sign was damaged. The letter was kind of interesting as it contained a blurb that I still have to research but I digress. I reached out to Melissa and asked if maybe she could assist me with finding out if the stop sign had already been repaired. We discussed how there is some confusion on who's responsible for researching DWR's for sign damage and then she set to work to find the info I was looking for. In a short amount of time she sent me the billing packet so I can take care of this claim. It is people like Melissa that makes me proud to be a team member of AOT.

Thanks  
Anne

**Subject:** Much thanks to VTTC!

Morning, Christine. AOT Records Management has completed [with the exception of last Wednesday] our face-to-face training of 88 (of 120) AOT employees in records management at the unit level.

I'd like to take this opportunity to thank everyone at VTTC for making our first pass iteration of AOT's records management training strategy a success. These thanks extend to the work VTTC accomplished with Helen re. the use of the LMS to deliver the online components (including Mary and JoAnn who provided weekly updates of progress) as well as to Tammy (who made sure that 114B was appropriately set up).

These trainings were critical to moving the agency's records management program forward and we couldn't have accomplished this without VTTC's assistance.

With much appreciation,  
Mark

[Mark Giguere, Records & Information Manager](#)

### 8. COMMENTS:

grant workshop.  
People  
VTrans take always very helpful  
you call then answer. They help ..  
Thank you.  
+ VCR People. Always.





## “Kudos!” from your fans

**From:** Michele Joyce [<mailto:joyce.michele15@gmail.com>]  
**Sent:** Tuesday, March 28, 2017 9:04 AM  
**To:** Miller, Marcos <[Marcos.Miller@vermont.gov](mailto:Marcos.Miller@vermont.gov)>  
**Subject:** School Bus Sign in Thetford Center

Hello Mr. Miller,

We spoke about a month ago in regards to having a School Bus Stop sign put up on Route 113 in Thetford Center. I wanted to send a note and let you know that we saw the crew putting up the sign about a week and a half ago. My husband and I are so appreciative that you and other members of the Agency of Transportation were quick to respond to our concerns.

I'm sure when I started making phone calls that there was a "proper" channel for requesting the sign and I somehow skipped over it, being sent directly to you. Thank you for very much for your attention and timeliness. If there is a way for me to complete a survey or contact your supervisor to give a review or praise for our interaction, please let me know.

All the best,

Hello Karen!

I just wanted to let you know that I finally got to go for my Plow Shoes ride, and it was great! I went along with my other half who plows I-89 between Sharon and Royalton. It was fun, an eye opener, and he did a great job telling me about what he was doing and how all the controls worked.

Thank You!

Wendy Mahmood

**From:** Miller, Marcos  
**Sent:** Tuesday, March 28, 2017 9:32 AM  
**To:** Michele Joyce <[joyce.michele15@gmail.com](mailto:joyce.michele15@gmail.com)>  
**Cc:** Golden, Michael <[Michael.Golden@vermont.gov](mailto:Michael.Golden@vermont.gov)>; Gamble, Amy <[Amy.Gamble@vermont.gov](mailto:Amy.Gamble@vermont.gov)>; Devins, William <[William.Devins@vermont.gov](mailto:William.Devins@vermont.gov)>; Burke, Sam <[Sam.Burke@vermont.gov](mailto:Sam.Burke@vermont.gov)>; Hook, Jeremy <[Jeremy.Hook@vermont.gov](mailto:Jeremy.Hook@vermont.gov)>; McCool, George <[George.McCool@vermont.gov](mailto:George.McCool@vermont.gov)>  
**Subject:** RE: School Bus Sign in Thetford Center

Hi again Ms. Joyce:

Thanks for taking the time to provide us with feedback, it is very much appreciated. Many of us within the Agency take great pride in our work.... For us typically “no news is good news”.... But it is especially gratifying to receive feedback such as this.

If there is anything else we can do for you, please don't hesitate to contact me ☺

Kind regards,

Marcos

**From:** Doucette, Joseph  
**Sent:** Friday, March 31, 2017 7:53 AM  
**To:** Thurber, David <[David.Thurber@vermont.gov](mailto:David.Thurber@vermont.gov)>  
**Cc:** Gadapee, Kevin <[Kevin.Gadapee@vermont.gov](mailto:Kevin.Gadapee@vermont.gov)>  
**Subject:** Thank you

Good morning Dave,

Hey just a note to say thank you for all you and your crew do, you guys are the unsung hero's that keep us going the people behind the curtains, very few people in the state of Vermont are aware of the dedication and work that your department puts in to keep us running. I had three trucks go down yesterday one planed for repair two unexpected with a impending storm on our door step your crew arose to the challenge and today my fleet is running and awaiting the first snowflake. Any experience I have had in my career here at Vtrans with your personal weather it be on the phone or the wee hours in the morning broke down on the side of the road has been blue ribbon service mechanics are polite and do whatever needs to be done to get us rolling again, I have seen guys lay on there backs in 3 inches of wet slush at 25 degrees out and still keep there composer and get the job done. Rob Sylvester and Amanda Habel are top notch in there field and truly are a asset to Vtrans they go above and beyond to get me whatever is needed at anytime of day or night outstanding to deal with on the job as well as just plain outstanding people. Ok I could go on and on just wanted to shout out a thank you very much for your service and the service of your department.

# Rewards & Recognition

***Congratulations Robert!!!***

Please join us in congratulating Robert T. White for receiving the prestigious 2017 New England Intelligent Transportation Society Award of Excellence! This high level award is very much deserved by Robert, who for years has been a strong voice on the national front for Intelligent Transportation System (ITS) applications and technologies. He's been an instrumental leader in the development and recent roll out of the Tri-State New England Compass Advanced Transportation Management System (the new 511 system), and he continues to work with Maine and New Hampshire to make that system even better. In addition to his passionate commitment to VTrans ITS initiatives, Robert serves on multiple national committees. He's a member of the



AASHTO Special Committee on Wireless Communications Technology, serves on the National Cooperative Highway Research Program panel overseeing Cybersecurity of Vehicle-to-Infrastructure, Traffic Signals, and Related ITS Equipment, and Robert is also on the Board of Directors for the New England Intelligent Transportation Society. Needless to say, we're all extremely fortunate and thankful to have Robert on the VTrans team!



## Operations Employees of the Month

Maintenance and Operations Bureau,

**I'm very pleased to announce that the Maintenance and Operations Bureau's Employee of the Month for February is Shannon Gilbert**, the Area Supervisor out of the Rockingham Garage in the Southeast Region, District 2.

Shannon's nomination from a coworker said in part: *"Shannon will work around the clock if he is asked and does so in a safe and efficient manner. Shannon is known to be very conscientious about his job and he really gets the "big picture" in winter maintenance operations. He is a joy to work with from an administrative point of view as he knows how to maximize the systems he uses every day. He is always coming up with new ideas about equipment needs and has been extremely helpful in working with the brine systems as they were introduced this past year. Shannon works well with many different teams, such as the Bridge Crew, the Mats team, BGS and CG to name a few... to help improve customer satisfaction overall for the agency. We highly recommend him as the MOB Employee of the Month!"*

Please join me in congratulating Shannon. His daily attitude, work ethic, and efforts to make our workplace better have clearly been noticed by his coworkers.

Scott

Maintenance and Operations Bureau,

**I'm very pleased to announce that the Maintenance and Operations Bureau's Employee of the Month for March is Peter Boyd**, a Maintenance Equipment Specialist out of the Marlboro Garage in the Southwest Region, District 1.

Peter's nomination from a coworker said in part: *"I would like to nominate Peter Boyd for employee of the month. He has worked for VTrans for over 30 years and has been a great source of knowledge about the daily work that goes on in the garage. He is always willing to lend a helping hand for any type of work or share his knowledge to anyone who asks. Peter is an outstanding person who gets along with all his coworkers and is willing to take some time to make sure that everyone is on the same page. Peters skills with the machinery, weather, grading, plowing, ditching, or running the post pounder make him an asset to the states work force."*

Please join me in congratulating Peter. His daily attitude, work ethic, and efforts to make our workplace better have clearly been noticed by his coworkers.

Scott

Maintenance and Operations Bureau,

**I'm very pleased to announce that the Maintenance and Operations Bureau's Employee of the Month for April is Gretchen King**, Administrative Services Coordinator at the VTTC.

Gretchen's nomination from a coworker said in part: *"Gretchen consistently provides a high level of customer service and support. Not only to her fellow staff at the VTTC, but to everyone that comes to our facility for trainings or meetings. Over the last several months, Gretchen has really grown her skills to support our delivery of eLearning options, as well as creating materials to support and promote our many learning opportunities. The latest example of her creative work was on our new VTTC infographic. As someone who understands the work that goes into designing and creating items for distribution, I know how hard it can be to please everyone's different styles and opinions. She does this with great humor and understanding, always willing to listen, make changes and not take it personally – that can be especially hard when you are proud of what you initially created."*

*Gretchen has risen to the challenge of stepping outside her comfort zone and embraced a new learning and personal growth opportunity. I believe she has even surprised herself at how talented she is with her new responsibility. She is constantly looking for new ideas, making improvements when possible to previously created eLearning modules and undertakes every new challenge with great enthusiasm. Gretchen is a pleasure to work with, provides quality service and I know without a doubt that I can count on her to help me and the rest of the VTTC staff provide excellent service to not only the MOB but the rest of VTrans."*

Please join me in congratulating Gretchen. Her daily attitude, work ethic, and efforts to make our workplace better have clearly been noticed by her coworkers.

Scott



## Announcements

I'm very pleased to announce that Ernie Patnoe has accepted the position of Maintenance Transportation Administrator for the Maintenance and Operations Bureau (MOB), overseeing statewide maintenance operations. His first day will be Sunday April 2<sup>nd</sup>.

Ernie has been serving as the District 8 General Manager in the Northwest Region, overseeing operations for all the garages in District 8. Prior to that, he held numerous positions including garage supervisor, maintenance worker and Central Garage mechanic. At every stop along the way, he's displayed a deep sense of caring for those he works with and has strived to establish and maintain good relations and a safe, respectful work environment.

The MOB has concentrated on cultural differences and respect in the workplace for quite a few years, and Ernie has played an instrumental part in getting the message out that certain behaviors and attitudes are not acceptable. He also cares deeply about the Agency, and believes that our future depends on who we hire today. As such, he has invested much of his own time to work on recruitment and retention initiatives. In his new role as MTA, he will work with the districts to continue our focus of building a respectful work environment and recruiting and retaining a diverse workforce that will meet the strategic goals of the Agency for many years to come.

Ernie's career path has given him significant knowledge of our maintenance practices and our equipment operations and repair, and he has seen firsthand for many years the challenges we face every day on the front lines. But it's his personality, can do attitude and common sense approach that have allowed him to be a manager and leader who can solve difficult problems and have earned him respect throughout the Agency.

Please join me in congratulating Ernie on his new assignment!

Scott

Good day everyone,

I am pleased to announce that Mary Kelly has joined the District 3 MOB Technical Team and has accepted a permanent position as an AOT Technician III.

Mary has been a member of VTrans for the past year and was assigned to the Castleton Garage as a TMW.

Mary is a confident self-starter and brings to the table a willingness (and eagerness) to learn all the job aspects expected of an AOT Technician.

Mary was integral in helping the Tech Team complete it's 20% Small Culvert Inventory last year as she eagerly accepted the challenge of collecting and entering data into the ArcGIS program.

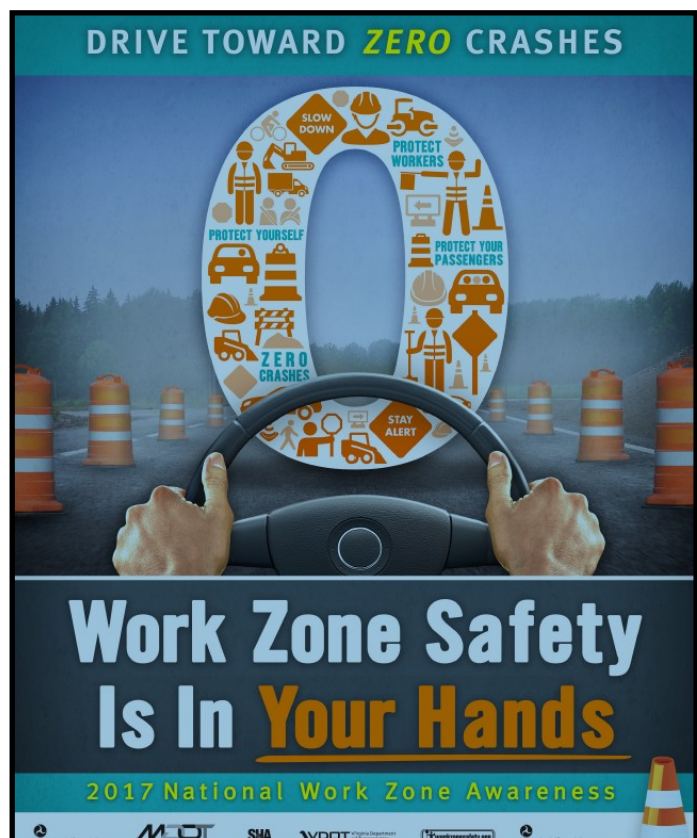
Her experience with construction, maintenance, safety and public interaction will truly be an asset to our team and the Agency.

Mary started with us this morning and I look forward to the progress we will make with Mary as part of D3's Technical Team.

Please join me in welcoming Mary!

**Brian Sanderson**

**VTrans Project Manager – District 3**



## Personnel Updates

### New Hires, Promotions & Transfers

D3 - **Mary Kelly**, AOT Tech III

D9 - **Jason Sevigny**, Tech IV, Derby

HQ - **Ernie Patnoe**, Maintenance  
Transportation Administrator



## Years of Service

D1 - **Walter Burdick** - 15 Years, **Chris Oldham** - 10 Years, **Chris Taft** - 5 Years

D2 - **Chad Carey** - 15 Years

D3 - **Roger Bougor** - 10 Years, **John Loso** - 20 Years

D4 - **Kevin McPhee** - 15 Years, **Robbie Perdue** - 5 Years

D5 - **Edward Boucher** - 15 Years, **Jeremy Smith** - 10 Years

D7 - **Kenneth Cantin** - 15 Years

D8 - **Timothy Wilson** - 30 Years

D9 - **Terry Blake** - 5 Years, **Bill Jewell** - 20 Years, **John Larose** - 5 Years

CG - **Philip Mathieu** - 15 Years

Tech Services - **Mike McAllister** - 5 Years



**Together**  
**Working ^ to get you there!**

**Operations Connection is on the web:**  
**<http://vtrans.vermont.gov/operations/newletters>**  
**January 1st; April 1st; July 1st, and October 1st**

Questions/ Comments/ Suggestions  
Karen Brouillette, Admin. SVC. Coord.  
Karen.brouillette@vermont.gov

## ~ Special Interest~

“Green” Green Plow Trucks on the Way!

What says VTrans more than a big orange plow truck? How ‘bout a big green plow truck! The Central Garage is pleased to announce we will soon be taking delivery of eight new electric plow trucks, each painted Hi-Viz green.

“We all know that the State is committed both to plowing roads, and to reducing emissions”, says MOB Boss Scott Rogers. “With these new trucks, we’re simultaneously taking two bold steps in different directions.”

Initial plans included the use of high-efficiency batteries, but limited cold-weather performance has made plug-in models more practical. Outlets will be spaced approximately every 5 miles along roadway corridors, linked to the growing network of solar farms. Local routes will be assigned to those garages that currently host solar panels. “Staff wondered why we were making solar panels at garages a priority” said Rogers, “Well, now they know my secret plan”.

Long cords, stored on reels in the truck beds, will allow operators to drive from one plug-in location to the next. A “plug buddy” partner in a pick-up will leapfrog each plow truck, unplugging and re-plugging in the trucks to allow for mostly uninterrupted service.

“I don’t know about this...” says MTA Ernie Patnoe. “You know how when you’re vacuuming in your house, and you push your luck a little too far, and the plug pulls out of the outlet in the other room? You’re left wondering what went wrong, and then you have to find some needle-nose pliers to bend that little plug tab straight again... plus the cord never really retracts all the way onto the reel like it’s supposed to....”

Management subsequently informed Mr. Patnoe that he would enthusiastically endorse this plan. “I love it”, he said after a lengthy closed-door meeting on the subject.

Volunteers will be solicited to sweep accumulating snow from solar panels during heavy storms.

# VTTC News

## Employee Development Branch:



Looking for a mentor, or would like to share your skills, interest or knowledge with another VTrans employee? Consider becoming or requesting a mentor! Click [here](#).

The mentoring program gives new and existing employees the opportunity to seek support and guidance from "experienced and skilled" employees (mentor) who provide direction and resources to support the employee's (mentees) job duties and expectations, organizational structure, processes, policies and procedures, and professional growth.

Mentors have a unique opportunity to serve as a "sounding board" for the mentee on issues and challenges they may not share with others within their own team or work unit. Mentors are people who are interested in and willing to help others. Mentors help employees navigate organizational culture, solve problems and advance their careers.

For more information check out our [VTTC Website](#) – including a [Mentoring Poster](#) that you can post in your lunchrooms and work areas!

## Pathway to Supervision

Pathway to Supervision Training has been a huge success! Two groups have completed, session 3 has started and session 4, starting in June, is already full! There is still time to register for the fall session starting on September 14 and continues on, September 27, October 12, 26 and November 9. Participants need to attend all 5 days. Interested? Click here to [register](#).

**Congratulations to our second group to successfully complete Pathway to Supervision.**



L-R Back row: Zachary Willey, Laura McCullough, Cynthia Hastings, Thomas Camarra, Mary Kelly, Glenn Gingras, Casey Leach, Greg Krizan, Cory Burrall, L-R Front row: Eric Brown, Meghan Brunk, Reginald Brown, Susan Hackney, Jamie Hodgdon, Sara Williams, Cynthia Davis, Taylor Sisson. (not in the picture: Richard Brosseau, Robert Whitcomb, Daniel Whitehead)

# VTTC News

## Upcoming Learning Opportunities:

- EAP Wellness Session – Getting to Win – Win May 23
- Change Management – coming soon!
- Pathway to Supervision – fall session starts on September 14.

For additional information on these or any of our Employee Development programs, please contact [Colleen Montague](#), Employee Development Branch Manager, (802) 777-2654

## Technical Branch:

There are a number of TC3 online trainings that could be pertinent to what you do, go into the LMS and take a look. If you search “AASHTO” in the search window, the system will show only TC3 trainings. A few examples of what is available are: Improving the Daily Diary, Earthwork series: Excavation, Plan Reading: Traffic Control, Flagger Training, Aggregate Sampling Basics, and Maintenance Training Series: Shaping and Shoulders. These trainings are administered through AASHTO and some of the information may be Federal Standards, so if the State has a more stringent policy there may be a slight variance.

[Lance Duquette](#), Technical Branch Manager, (802) 751-0214

## Safety & Health Branch:

### Defensive Driver Training Update

The State of Vermont’s Risk Management Section has “gone live” with PMA Safety Trainings, therefore, closing down Defensive Driving as an offering from FirstNet. Instructions for PMA’s Defensive Driver Training, as well as other available on-line trainings are available through: <http://humanresources.vermont.gov/training/online>

[“How to access the On-line Workplace Safety Training System through PMA and ResourceNow”](#)

The following PMA Defensive Driver Training is recommended for VTrans’ personnel:

Defensive Driving - Why Do We Drive the Way We Do? - Online & VOD

This program is designed to help you conduct a training session to ensure that employees recognize that they are professional drivers and need to operate vehicles with professional attitudes and professional defensive-driving skills. Upon completion of the program, participants will be able to do these things:

- Recognize that they are professional drivers.
- Make driving decisions from a professional point of view.
- Identify the driving risks they take and the rewards they expect to get by taking those risks.
- Understand that unsafe driving can result from both action and inaction.
- Recognize the conscious and unconscious risks they take.
- Avoid accidents by using defensive-driving skills.

# VTTC News

## Upcoming Safety Trainings:

DATE(S)	TIME(S)	SUBJECT(S)	LOCATION(S)
<b>APRIL</b>			
April 11-13	9:30-2:00	<b>CSA #55</b>	AOT - Mendon Conference Room
April 25	9:30-2:00	<b>Safety for Supervisors</b>	VTTC- Berlin
April 27-28	8:00-12:00	<b>Trenching &amp; Shoring</b>	Montpelier Public Works, 783 Dog River Road, Montpelier, VT
<b>MAY</b>			
May 3	9:00-2:00	<b>Confined Space</b>	Hartford Public Works, 173 Airport Road, White River Junction, VT
May 4	9:00-2:00	<b>Confined Space</b>	Middlebury Fire Department, 5 Seymour Street, Middlebury, VT
May 9	9:00-2:00	<b>Confined Space</b>	St. Albans Town Hall, 579 Lake Road, St. Albans, VT
May 16-18	9:30-2:00	<b>CSA #55</b>	VTTC- Berlin
<b>JUNE</b>			
June 7	9:00-2:00	<b>Confined Space</b>	VTTC- Berlin
June 20-22	9:30-2:00	<b>CSA #55</b>	AOT - Mendon Conference Room
June 27-28	8:00-12:00	<b>Trenching &amp; Shoring</b>	Dummerston VTrans, 870 US Route 5, Dummerston, VT
<b>JULY</b>			
July 18-20	9:30-2:00	<b>CSA #55</b>	VTTC- Berlin
<b>AUG</b>			
Aug 1-2	8:00-12:00	<b>Trenching &amp; Shoring</b>	Middlesex VTrans, 1170 US Route 2, Middlesex, VT
Aug 9-10	8:00-12:00	<b>Trenching &amp; Shoring</b>	St. Johnsbury VTrans
Aug 15-17	9:30-2:00	<b>CSA #55</b>	AOT - Mendon Conference Room

The Safety for Supervisors sessions have not yet been scheduled. This class is for TAMS first and foremost. A second wave of this class will be for SMWs that cover for TAMS at their facility.

The Safety Team

[Camille Erwin](#), Healthy and Safety Officer, (802) 595-1636

# VTTC News

## Learning Management System (LMS)

The VTTC Development Team continues to focus on supporting our users and fine tuning the new Learning Management System.

As a reminder, we recently added an eLearning module to help answer questions. After you sign into the system: <https://vermont.csod.com/samldefault.aspx?oid=2> click on the “Browse Trainings” icon toward the bottom of your screen.

Click on “Type” and scroll down to “LMS Tutorial”

You can then launch the new e-learning module and work at your own pace to watch a demonstration on areas that might be of interest.

This tutorial will be added to your transcripts and you can return to it as often as you need.

**Supervisors** – You will receive an email notifying you when one of your team have requested a training. ***Please provide approvals as timely as possible, otherwise your employee might not secure a spot in the training and be placed on the waiting list. Many of our courses continue to sell out!***

We are here to support your career development and learning, let us know how we can help!

Email: [AOT.HWYMOBVTTCRegistration@vermont.gov](mailto:AOT.HWYMOBVTTCRegistration@vermont.gov) Phone: 802-828-3768