

Annual Report for National Pollutant Discharge Elimination System (NPDES)

General Permit 3-9007 for Stormwater Runoff from the State Transportation Separate Storm

Sewer System (TS4; 2017)

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1.0 REGULATORY OVERVIEW

In November 2017, the Vermont Agency of Natural Resources (VT ANR) Department of Environmental Conservation (DEC) issued the National Pollutant Discharge Elimination System (NPDES) General Permit 3-9007 (GP 3-9007) for Stormwater Discharges from the State Transportation Separate Storm Sewer System (TS4; the Permit) for stormwater discharges from the Vermont Agency of Transportation (VTrans; the Agency) owned or controlled impervious surfaces. Per Part 1 of the Permit, the purpose of the Permit is to provide efficiencies in overall program management by combining post-construction operational stormwater requirements for VTrans that are associated with its designated regulated small municipal separate storm sewer systems (MS4s); industrial activities, commonly regulated under the Multi-Sector General Permit 3-9003 (MSGP 3-9003); and previously permitted, new, redeveloped, and/or expanded impervious surfaces, commonly regulated under State Operational Stormwater Permits (e.g., General Permit 3-9015, General Permit 3-9010, and Individual Stormwater Discharge Permit [INDS]). The Permit is issued pursuant to the Vermont Water Pollution Control statute, 10 V.S.A. Chapter 47, specifically §§ 1258 and 1264; the Vermont Water Pollution Control Permit Regulations (Environmental Protection Rules, Chapter 13), including the rule governing general permits in Section 13.12; the Vermont Stormwater Management Rule (Environmental Protection Rules, Chapter 18); the Vermont Stormwater Management Rule for Stormwater-Impaired Waters (Environmental Protection Rules, Chapter 22); the federal Clean Water Act (CWA), as amended, 33 U.S.C. § 1251 et seq.; and related regulations of the United States Environmental Protection Agency (U.S. EPA) at 40 C.F.R. 122.

1.1 BACKGROUND

In December 2017, VTrans filed a Notice of Intent (NOI) for General Permit 3-9007 to the VT ANR DEC. The NOI included a Stormwater Management Program (SWMP 2017), which includes a comprehensive plan to manage the quality of stormwater discharged from the TS4 in accordance with Part 5 of the Permit. Attachments with the SWMP include:

- Attachment A: List of Waters (Table 1 and Table 2)
- Attachment B: Chittenden County MS4 Stormwater Program Agreement (July 1, 2018)
- Attachment C: VTrans Bridge Washing Best Management Practices and VT ANR Vehicle Washing Policy
- Attachment D: VTrans Flow Restoration Plan
- Attachment E: VTrans Phosphorus Control Plan (to be provided by April 2020)
- Attachment F: Incorporation of Previously Permitted Stormwater Systems
- Attachment G: Stormwater Program Evaluation Top 13 Actions
- Attachment H: Gap Procedure

2.0 COVERAGE UNDER THIS PERMIT

As outlined in Part 2 of the Permit, the Permit applies to:

- VTrans-owned or controlled state highways, sidewalks, multi-use pedestrian paths.
 welcome centers, airports, gravel pits, mineral mining, maintenance facilities, park &
 rides, truck weigh stations, and VTrans-owned facilities leased to third parties, including
 welcome centers and airport facilities (hangars and terminals), and excludes rail lines, rail
 yards, public transit facilities, and rail trails.
- State highways and VTrans-owned or controlled non-road impervious surfaces in the urbanized areas and stormwater-impaired watersheds of Burlington, Colchester, Essex, Essex Junction, Milton, Shelburne, South Burlington, Williston, Winooski, the University of Vermont, the Burlington International Airport, Jericho, Underhill, St. Albans, the Town of St. Albans, the Town of Rutland, and the City of Rutland.
- VTrans-owned or controlled airport facilities and non-metallic mineral mining facilities.

3.0 ANNUAL REPORTING REQUIREMENTS

In accordance with Subpart 10.2 Annual Report of GP 3-9007, VTrans shall submit annual reports to the DEC Watershed Management Division, Stormwater Management Program by April 1st each year. Flow Restoration Plan (FRP) and Phosphorus Control Plan (PCP) reports may be included with the annual report when reporting deadlines coincide. In addition to FRP and PCP reporting requirements, the annual report shall include reporting requirements under Parts 4, 5, 6, and 7 of the Permit, as well as:

- A. The status of VTrans' compliance with permit conditions, an assessment of the appropriateness of the identified Best Management Practices (BMPs), progress towards achieving implementation of BMPs necessary to meet Total Maximum Daily Load (TMDL) requirements and progress towards achieving the statutory goal for the six minimum measures of reducing the discharge of pollutants to the Maximum Extent Practicable (MEP), and the measurable goals for each of the minimum control measures and TMDL implementation measures;
- B. An inspection report on the condition of VTrans' stormwater management systems that notes all problem areas and all measures taken to correct any problems and to prevent future problems;
- C. Results of information collected and analyzed, if any, during the reporting period, including monitoring data used to assess the success of the program at meeting TMDL requirements and the success of the six minimum measures;

- D. A summary of the stormwater activities VTrans plans to undertake during the next reporting cycle (including an implementation schedule);
- E. Proposed changes to VTrans' SWMP, including changes to any BMPs or any identified measurable goals that apply to the program elements; and
- F. Notice that VTrans is relying on another government entity to satisfy some of its permit obligations (if applicable).

In the following sections of this annual report, as well as the accompanying Annual Report Workbook, VTrans is providing a summary of activities as they are associated with the annual reporting requirements listed above. In addition to the information provided in this annual report, the accompanying Annual Report Workbook includes the following tabs with relevant updates:

- Tab 4.0: Discharge Requirements Annual Reporting
- Tab 6.0: Minimum Control Measure (MCM) Annual Reporting
- Tab 6.1: Trainings Summary
- Tab 6.3.a: Facilities Updates
- Tab 7.0: Industrial Activities Summary
- Tab 8.0: Operational Stormwater Management System Annual Inspections Summary
- Tab 9.1: Flow Restoration Plan (FRP) Implementation Summary
- Tab 9.2: Phosphorus Control Plan (PCP) Development Reporting

4.0 DISCHARGE REQUIREMENTS

Impaired waters are those waters that VT ANR has identified pursuant to Section 303(d) of the Clean Water Act (CWA) as not meeting the Vermont Water Quality Standards (VWQS). Impaired waters encompass both those with approved TMDLs or Water Quality Restoration Plans (WQRPs), and those for which TMDL development is necessary but has not yet been approved by the U.S. EPA. Per the Permit, except for Part 9, a VTrans project is considered to discharge to an impaired water if the first water of the State to which runoff discharges is identified as an impaired water. For discharges that enter a separate storm sewer system prior to discharge, the first water of the State to which runoff is discharged is the waterbody that receives the stormwater discharge from the storm sewer system. To address this requirement, VTrans has developed and provided a complete list of first waters to which designated MS4/TS4 areas discharge; included as Table 1 in Attachment A of the SWMP (2018).

4.1 DISCHARGES TO IMPAIRED WATERS WITH AN APPROVED TOTAL MAXIMUM DAILY LOAD WITH WASTELOAD ALLOCATION

Discharges from the TS4 to impaired waters with an approved TMDL and wasteload allocation, including descriptions of the measures being used to address requirements where applicable, are listed in Tables 1 and 2 in Attachment A of the SWMP (2018). Progress on measures VTrans is implementing can be found in Tab 4.0 of the Annual Report Workbook.

4.2 DISCHARGES TO IMPAIRED WATERS WITH AN APPROVED TOTAL MAXIMUM DAILY LOAD WITHOUT WASTELOAD ALLOCATION

Discharges from the TS4 to impaired waters with approved TMDLs, where the TMDL does not specify a WLA or other requirements for the TS4 discharge, are listed in Tables 1 and 2 in Attachment A of the SWMP (2018). These tables include a summary of VT ANR-approved measures that VTrans is implementing to address the pollutant(s) of concern addressed by the TMDL. Progress on measures VTrans is implementing can be found in Tab 4.0 of the Annual Report Workbook.

4.3 DISCHARGES TO IMPAIRED WATERS WITHOUT AN APPROVED TOTAL MAXIMUM DAILY LOAD

Identified and mapped discharges from the TS4 to impaired waters that are listed on the "State of Vermont 303(d) List of Impaired Waters, Part A – Impaired Surface Waters in Need of TMDL" are listed in Tables 1 and 2 in Attachment A of the SWMP (2018). These tables include a summary of measures that VTrans is implementing to ensure compliance with the VWQS. Progress on measures VTrans is implementing can be found in Tab 4.0 of the Annual Report Workbook.

5.0 STORMWATER MANAGEMENT PROGRAM

Per Subpart 5.1 of the Permit, VTrans has developed a written SWMP (2018) to include information required, as necessary, under Part 3 of the Permit; the information required under Part 4 of the Permit to address discharges to impaired waters; the required elements under the six minimum control measures in Part 6 of the Permit; the industrial control measures in Part 7 of the Permit, including the Stormwater Pollution Prevention Plan (SWPPP); the operational stormwater requirements under Part 8 of the Permit; and the Flow Restoration Plan (FRP) and Phosphorus Control Plan (PCP) developed in accordance with Part 9 of the Permit.

To meet requirements of Subpart 5.2 of the Permit, VTrans has performed an annual review of the SWMP and has no changes for this reporting period.

6.0 MINIMUM CONTROL MEASURES

Per Part 6 of the Permit, VTrans has developed and is implementing and enforcing a SWMP (2018), which includes the six minimum control measures that are designed to reduce the discharge of pollutants from the TS4 to the MEP, to protect water quality, and to satisfy the appropriate water quality requirements of the CWA. For purposes of the six minimum control measures, implementation of BMPs consistent with the provisions of the SWMP constitute compliance with the standard of reducing pollutants to the MEP. The six minimum control measures include:

- 1. Public Education and Outreach on Stormwater Impacts (MCM 6.A)
- 2. Public Involvement and Participation (MCM 6.B)
- 3. Illicit Discharge Detection and Elimination (MCM 6.C)
- 4. Construction Site Stormwater Runoff Control (MCM 6.D)
- 5. Post-Construction Stormwater Management for New Development and Redevelopment (MCM 6.E)
- 6. Pollution Prevention and Good Housekeeping for VTrans' Operations (MCM 6.F)

The BMPs that are being implemented by VTrans to address these six minimum control measures are included in Part 6.0 of the SWMP (2018). A summary of annual reporting requirements and progress for each MCM is provided in Tabs 6.0, 6.1, and 6.3.a of the Annual Report Workbook.

7.0 INDUSTRIAL ACTIVITY CONTROL MEASURES

Per Part 7 of the Permit, VTrans has developed and is implementing Stormwater Pollution Prevention Plans (SWPPPs) for its airport transportation facilities and facilities that conduct non-metallic mineral mining and dressing as the primary activity on site and that have the SIC Codes listed in the Permit. VTrans has selected, designed, installed, and implemented control measures, including BMPs, to minimize pollutant discharges that address the selection and design considerations, meet the nonnumeric effluent limits, meet limits contained in applicable effluent limitations, and meet the water quality-based effluent limitations per the relevant subparts of Part 7 of the Permit. A table that lists airport transportation facilities and non-metallic mineral mining and dressing facilities that are included in the VTrans TS4 and that were previously issued an MSGP 3-9003 by VT ANR is provided in Part 7.0 of the SWMP (2018). A link to the SWPPPs that have been prepared for these facilities can be found at:

https://outside.vermont.gov/agency/VTRANS/external/docs/stormwater/Forms/AllItems.aspx

A summary of trainings, inspections, monitoring, and any corrective actions taken is provided on Tab 7.0 of the Annual Report Workbook.

8.0 STORMWATER DISCHARGES FROM IMPERVIOUS SURFACES

Per Part 8 of the Permit, permit coverage is provided for: (1) previously permitted stormwater runoff discharges and proposed new stormwater runoff discharges from impervious surfaces that trigger jurisdiction as outlined in Subpart 8.1.A of the Permit, (2) stormwater discharges to waters of the State that are not impaired by stormwater and to waters of the State that are listed as principally impaired due to stormwater runoff with a stormwater WQRP or TMDL on the EPA-approved State of Vermont List of Priority Surface Waters (Part D, Impaired Surface Waters with Completed and Approved TMDLs) and that have an approved FRP or other approved implementation plan.

A list of projects in the TS4 with VTANR operational coverage including status, inspections, and corrective actions needed or taken is provided on Tab 8.0 of the Annual Report Workbook.

9.0 TOTAL MAXIMUM DAILY LOAD IMPLEMENTATION

9.1 FLOW RESTORATION PLAN

VTrans maintains infrastructure within the watersheds of the following stormwater-impaired waters: Allen, Bartlett, Centennial, Indian, Moon, Munroe, Potash, Rugg, Stevens, and Sunderland Brooks. Per Subpart 9.1 of the Permit, VTrans submitted an FRP to VT ANR in October 2016 (FRP 2016) to address requirements of General Permit 3-9014 for Stormwater Discharges from Small Municipal Separate Storm Sewer Systems (2012) associated with these watersheds; see Attachment D of the SWMP (2018). Upon approval by VT ANR, the FRP will become a part of the SWMP (2018).

Supporting information per annual reporting requirements of the TS4 are provided in Tab 9.1 of the Annual Report Workbook.

Per Subpart 9.1 of the Permit, VTrans, along with other MS4s, funds a Flow Monitoring Program to address flow and precipitation monitoring in its respective stormwater-impaired watersheds. Stream flow and precipitation monitoring data that are collected through this program are available at the following links:

- Flow monitoring data: http://vt-ms4-flow.stone-env.com/FlowDev/index.html
- Precipitation data: http://vt-ms4-flow.stone-env.com/Precip/index.html

VTrans spent \$22,298.00 this year on the Flow Monitoring Program.

9.2 PHOSPHORUS CONTROL PLAN

VTrans maintains infrastructure in all 13 lake segments within the Lake Champlain Basin. Per Subpart 9.2 of the Permit, VTrans will develop and implement a comprehensive PCP for the TS4 within the Lake Champlain Basin in phases, beginning with the establishment of baseline phosphorus loading and calculation of the phosphorus load reductions needed to achieve its percent reduction from the TS4 for each Lake segment. Development and implementation of the remaining phases of the PCP, and submittal to VT ANR, will be conducted per the schedule outlined in Subpart 9.2.C of the Permit.

A summary of progress towards meeting the milestones established for phosphorus control planning is provided in Tab 9.2 of the Annual Report Workbook.

10.0 RECORD KEEPING AND REPORTING

Per subpart 10.1 of the Permit, VTrans is retaining records of monitoring information, copies of reports required by the Permit, copies of Discharge Monitoring Reports (DRMs), a copy of its authorization and amended authorizations under this Permit, and records of data used to complete the NOI for this Permit, for a period of at least three years from the date of the sample, measurement, report or application, or for the term of this Permit, whichever is longer. VTrans is retaining copies of written records relating to the stormwater collection, treatment, and control systems, and BMPs, including calculations used to size STPs, authorized under this Permit. VTrans is submitting its records to VT ANR when specifically asked to do so. VTrans is retaining a copy of the SWMP and a copy of the Permit language at a location accessible to VT ANR. VTrans is making its records, including the NOI and SWMP, available to the public, if requested to do so in writing.

Per subpart 10.2 of the Permit, VTrans is submitting its annual reports to the VT DEC, Watershed Management Division, Stormwater Management Program by April 1st each year. FRP and PCP reports may be included with the annual report when reporting deadlines coincide.



Appendix A CHITTENDEN COUNTY REGIONAL STORMWATER EDUCATION PROGRAM (RSEP)

MCM #1
REGIONAL STORMWATER EDUCATION PROGRAM
RETHINK RUNOFF

JANUARY-DECEMBER 2018 ANNUAL REPORT

Prepared by:

Pluck



Introduction

Since 2003, Chittenden County's twelve MS4s have worked to pool resources to professionally engage the public in a one message, one outreach effort known as the Regional Stormwater Education Program. Through regular Spring and Summer advertisements to drive people to the program's website, www.smartwaterways.org, this cooperative approach to fulfilling their NPDES Permit Minimum Control Measure #1 (Public Education & Outreach) requirements has built a regional awareness among the public of the need for individual action to assist in fighting stormwater problems.

In the summer of 2016, the MS4s contracted with Tally Ho through their Lead Agency, the Chittenden County Regional Planning Commission, to rebrand the Smart Waterways campaign into a combined effort with the MS4's Minimum Measure #2 regional effort known as the Chittenden County Stream Team. The goal was to create one cohesive organization and outreach effort to both educate the public about stormwater and boost public participation in implementation of projects to combat the negative impacts of stormwater. In spring of 2017. Rethink Runoff was publicly launched, including a new website and revised creative.

In late 2017, Tally Ho transitioned to Pluck, retaining the same client contact. Pluck subsequently took over the creative, administration, and management of Rethink Runoff.

This 2018 Calendar Year report recaps the work done primarily related to Minimum Control Measure #1.

2018 Initiatives

Having completed the initial rebranding to Rethink Runoff and the website redesign in 2017, we focused on updating the advertising in 2018.

We revised initial digital display advertising and introduced three :30 second animations. Each animation targeted a specific action that could help reduce either stormwater runoff, or the chemicals introduced into stormwater drainage. We placed an emphasis on Lake Champlain, creating a link between the small streams throughout the Lake Champlain Basin and their larger impact on the health of the lake. The audio of the :30 second animations was also repurposed as a radio spot.

Display advertising was rolled out seasonally, with new ads appearing throughout the calender year, according to seasonal activities, such as a swimming or fishing. In addition, we included a series of ads identifying pet waste as a contributor to pollution in Lake Champlain via stormwater discharge. Videos were uploaded to Youtube. Video advertising was targeting by subject matter, age, geographic location and other demographics. Videos were also shown on WCAX in limited quantity as well as on Comcast/Infinity cable stations. The radio spot was broadcast locally, in addition to VPR underwriting.

Print advertising in Seven Days VT also reflected this seasonal approach, increasing visibility for specific activities at specific times, including a smaller campaign during Clean Water Week.

In addition to advertising, we continued to work on the website. We updated content site-wide. We redesigned the stream monitoring pages, including HTML5 graphs highlighting NaCL, Phosphorus and Turbidity measurements, providing a stronger visual display of information.

We also introduced an Events portal, allowing the Stream Team representative to post events relating to outreach efforts. We also included regional events during Clean Water Week.

For Stream Team outreach, we programmed a new HTML email template for use in MailChimp, that allows monthly e-newsletters sent to our contact list.

MCM #1, RSEP, Annual Report 2018



Media Buy Breakdown

Below is a cost breakdown of media buys, compared with spring and fall 2016. Overall, we reduced our television spend and increased our online digital ad spend. Over the past two years, we've also shifted some of our advertising spending to the mid-summer. This helps to provide a longer timeframe for advertising outreach from spring into fall, when many people are focused on the rivers, lakes and streams in the area.

2016 – MEDIA BUY			
SOURCE	SPRING	SUMMER	FALL
RADIO	\$4,500	-	\$3,258
DIGITAL	\$7,500	-	\$4,985
TV	\$5,500	-	\$2,379
PRINT	\$2,500		
FRIINI	\$2,300		
TOTAL	\$20,000	-	\$10,622

2017 – MEDIA BUY			
SOURCE	SPRING	SUMMER*	FALL
		05/28-08/02	
RADIO	\$3,088	-	\$1,080
DIGITAL	\$3,600	\$3,826	\$4,582
TV	\$2,015	-	\$1,833
PRINT	\$1,755	\$585	\$1,170
TOTAL	\$13,191	\$4,235	\$8,666

2018 – MEDIA BUY			
SOURCE	SPRING	SUMMER*	FALL
		6/16-08/27	
RADIO	\$2,675	-	\$1,044
DIGITAL	\$3,393.96	\$7,533.96	2986.82
TV	\$3,710	-	\$2,472
PRINT	\$1,755	-	\$1,006
TOTAL	\$8,140.96	\$7,533.96	\$7,509

^{*} For 2017 and 2018, Summer was initially planned as part of the Spring 2018 budget. Moving forward, the Spring Media Buy will include all purchases made through 7/1. The Fall media buy will include any media buys made from 7/1 the end of the summer.

MCM #1, RSEP, Annual Report 2018



Creative

Advertising during 2017 included redesigned creative, incorporating existing messaging with a new visual language based on Rethink Runoff. Video and radio creative was modified to include a new URL, but otherwise remained the same.

Advertising for 2018 included 2017 creative as well as updated ads released from April–July, tied to spring/summer activities. In addition, we included a mini-campaign promoting Clean Water Week. All ads were rolled out in 8-10 different sizes.

Three :30 second videos were launched in April, May and June. A :30 second radio spot that ran in spring and fall used the voice over of the Fertilizer video spot.

2017 Creative











WATER RECREATION

2018 Creative: Spring Rollout



FERTILIZER

Slow the flow of stormwater INSTALL A Learn more at RethinkRunoff.org





RAIN GARDEN

PET WASTE

Summer Rollout



WATER RECREATION



Clean Water Week



CLEAN WATER WEEK

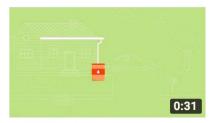
Videos



April - Fertilizer https://www.youtube.com/ watch?v=7gTbzJN-oeE



May - Rain Garden https://www.youtube.com/ watch?v=imZKTaOtD04



June - Rain Barrel https://www.youtube.com/ watch?v=r4-NEvelP40



Advertising Click-through Rates

SOURCE	IMPRESSIONS	INTERACTIONS/ VIEWS	COST	COST PER CLICK
DISPLAY ADS	4,091,143	3,988	\$6,238.46	\$1.56
VIDEO (YOUTUBE)	417,346	210,979	\$3,942.31	\$0.02
WCAX DIGITAL	84,467	35	\$750	\$21.42

Google Display Ads Overview

Most Popular by Impressions

CALENDER YEAR 2018
NAME
GENERAL CHAMP
PET WASTE
WATER RECREATION

SPRING: 4/15-MEMORIAL DAY
NAME
RAIN GARDEN
GENERAL CHAMP
PET WASTE

SUMMER: MEMORIAL-LABOR DAY	
NAME	
WATER RECREATION	
PET WASTE	
GENERAL CHAMP	

FALL: LABOR DAY-10/31	
NAME	
GENERAL CHAMP	
PET WASTE	
FERTILIZER	

Most Popular by Interaction

CALENDER YEAR 2018
NAME
GENERAL CHAMP
PET WASTE
WATER RECREATION

SPRING: 4/15-MEMORIAL DAY
NAME
PET WASTE
RAIN GARDEN
GENERAL CHAMP

SUMMER: MEMORIAL-LABOR DAY
NAME
WATER RECREATION
PET WASTE
GENERAL CHAMP

FALL: LABOR DAY-10/31
NAME
GENERAL CHAMP
PET WASTE
FERTILIZER

Most Effective by Cost-per-click

CALENDER YEAR 2018			
TOTAL TIME PERIOD			
WATER REC.	\$0.45/CLICK		
RAIN GARDEN \$0.46/CLICK			
SLOW THE FLOW \$0.63/CLICK			

SPRING: 4/15-MEMORIAL DAY			
TOTAL TIME PERIOD			
RAIN GARDEN	\$0.39/CLICK		
SLOW THE FLOW \$0.39/CLICK			
GENERAL CHAMP \$0.39/CLICK			

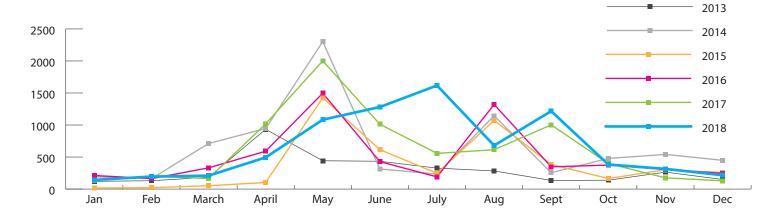
SUMMER: MEMORIAL-LABOR DAY			
TOTAL TIME PERIOD			
WATER REC.	\$0.45/CLICK		
RAIN GARDEN \$0.54/CLICK			
SLOW THE FLOW \$0.64/CLICK			

FALL: LABOR DAY-10/31			
TOTAL TIME PERIOD			
WATER REC.	\$0.46/CLICK		
FERTILIZER	\$0.54/CLICK		
GENERAL CHAMP \$0.65/CLICK			

MCM #1, RSEP, Annual Report 2018



Website Metrics for 2013-2018



Total Sessions/Visits (1/1—12/31)

TOTAL	TIME PERIOD
7,832	2018
7,407	2017
6,004	2016
4,659	2015
7,728	2014
3,541	2013
2,787	2012

Top Vermont Cities and Towns, 2018

TOTAL	USERS	
BURLINGTON	1318	19.25%
SOUTH BURLINGTON	767	11.34%
COLCHESTER	519	7.58%
ESSEX/ESSEX JCT.	456	6.66%
SHELBURNE	171	2.5%
WILLISTON	93	1.36%
MONTPELIER	76	1.11%
SAINT ALBANS CITY	71	1.04%
STOWE	66	.96%

New York, 149 Users Boston, 67 Users

Website visits by device

DEVICE	2018	2017	2016
DESKTOP	50.1%	52.8%	65.7%
TABLET	40.6%	36.4%	24.5%
MOBILE	9.3%	10.8%	9.8%

Most visited pages, 2018

TOTAL
HOMEPAGE
GET EDUCATED PROBLEMS & SOLUTIONS/PET WASTE
GET EDUCATED /PROBLEMS & SOLUTIONS/RAIN GARDEN
GET INVOLVED/STREAM TEAM
GET EDUCATED/FOR KIDS
GET EDUCATED/PROBLEMS & SOLUTIONS/FERTILIZER & LAWN CARE
GET EDUCATED/PROBLEMS & SOLUTIONS
ABOUT RETHINK RUNOFF
GET EDUCATED
GET EDUCATED/PROBLEMS & SOLUTIONS/REDIRECT YOUR DOWNSPOUTS

MCM #1, RSEP, Annual Report 2018

Appendix B CHITTENDEN COUNTY REGIONAL STORMWATER PUBLIC INVOLVEMENT AND PARTICIPATION PROGRAM ("STREAM TEAM")



MCM #2 Rethink Runoff Stream Team 2018 Summary of Activities

Social Media

Facebook

- 219 total "likes"- a 23% increase from 2017 (177 in at end of 2017)
- 222 total "follows" (29 posts this year)

Instagram

• 120 total "follows" (13 posts this year)

RRST Website

• See final report from Dave Barron (Pluck Design)

Newsletter and e-correspondence

- As of 11/28/18, there were **508** subscribers to the RRST newsletter which is an <u>8% increase</u> in 2018 (from 467 in 2017) It is the highest subscription to date. The average open rate for emails was 24%
- Arbor Day Volunteer Solicitation Email Published on 4/4/18 Opens: 99 Clicks: 7
- Summer Newsletter Published 9/13/18 Opens: 97 Clicks: 6
- Fall Newsletter Published on 11/18/18 Opens: 125 Clicks: 17

Organizational Partnerships

The Rethink Runoff Stream Team partnered with 18 different organizations in 2018 (15 non-municipal partners, 3 municipal partners)

- Vermont Community Garden Network (Organized state-wide Day in the Dirt event which resulted in 10 volunteers signing up to help with Rain Garden Cleanup at the Coast Guard station)
- VHB (Rain Garden Cleanup)
- Winooski Valley Parks District (Provided land for S. Burlington Arbor Day tree planting, also hosted the Conservation Field Day)
- US Fish and Wildlife (Cost share on trees for Arbor Day)
- Williston Central School (students volunteered for Arbor Day tree planting)
- Lake Champlain Basin Program (Provided funding for much of Arbor Day tree planting event)
- Intervale Conservation Nursery (Supplied trees and staff for Arbor Day tree planting)
- South Burlington NR Committee (Helped with the Trees For Stream planting on Muddy Brook)
- Community Sailing Center (Invited RRST to participate in an on-board education program during the Maritime Festival)
- Chamberlin School S. Burlington (A stormwater lesson was taught to Chris Provost's 4th grade class at the as part of a field trip at the Community Sailing Center in Burlington)





- Milton Youth Coalition (Provided tabling opportunity for RRST at Milton Activities Fair)
- Shelburne Farms (Provided tabling opportunity for RRST at Shelburne Harvest Festival)
- VT DEC (La Rosa Program funded WQ sampling lab analysis)
- ECHO (Provided tabling opportunity for RRST in the museum during Clean Water Week)
- Colchester High School (students volunteered to stencil storm drains in Colchester as part of an AP Environmental Science project)
- Burlington Parks and Rec (Provided tabling opportunity for RRST at Kid's Day)
- Winooski Department of Recreation and Parks (Provided tabling opportunity for RRST at Winooski Wednesdays event)
- Winooski DPW (Assisted in selection of storm drain mural locations, cleaned catch basins and provided day-of support to artists)

Media

The Rethink Runoff Stream Team had **six** media appearances in 2018, exceeding the work plan goal of five articles:

- Article: Call for Tree Planting Volunteers: Williston Observer & The Other Paper (April)
 http://www.willistonobserver.com/streambank-tree-planters-needed/
 http://otherpapersbvt.com/community-tree-planting-event-celebrate-arbor-day-with-your-fr
 iends-and-neighbors.html
- Article: The Citizen Survey Results (May) http://www.thecitizenvt.com/2018/05/03/survey-shows-increased-awareness-stormwater-runoff-problem-solutions/
- Article: Call for Stream Team Volunteers, Williston Observer (June) http://www.willistonobserver.com/chittenden-county-water-quality-volunteers-needed/
- TV Coverage: Clean Water Week (August)
 http://www.wcax.com/content/news/Lend-a-hand-with-nonpoint-water-pollution-489666
 141.html
- TV Coverage: Winooski Storm Drain Mural Project (October)
 https://www.wcax.com/content/news/Winooski-mural-aims-to-educate-on-stormwater-pol lution-496723301.html
- TV Coverage: Burlington Storm Drain Stenciling (October)
 https://www.mychamplainvalley.com/news/protecting-vermont-s-water-by-rethinking-runo-ff/1510638055





Outreach

Outreach includes any educational opportunities or tabling events where resources or information are provided to the community about the RRST program. There were **seven** outreach events in 2018, with an estimated total outreach to **470** people.

Outreach events in 2018 targeted the municipalities of **Milton, Shelburne and Burlington. Winooski** carried over from last year due to a venue cancellation experienced in 2017.

- **Burlington** Kid's Day (5/5/18) 150 people reached
- **Burlington** Clean Water Week Tabling at ECHO (8/1/18 & 8/2/18) Reached 117 people total (35 from our 9-municipality area)
- **Burlington** Lake Champlain Maritime Festival. In partnership with the Community Sailing Center, Rethink Runoff took our education ON the lake. The Rethink Runoff coordinator sailed aboard a small sailboat with 4 community members and shared information about the watershed and how to get involved with Stream Team. 3 adults, 1 kid reached
- Shelburne Harvest Festival (9/15/17) 61 adults, 77 kids reached
- Winooski Wednesdays (9/5/18) Reached 12 adult Winooski residents and 8 kids
- Milton Activities Fair (9/27/18) Reached 40 adults and 60 kids from Milton Brought 'Build a Rain Garden' activity and information about green lawn care
- **Burlington** and **Colchester:** Storm Drain Stencils were loaned to Jenna Olson and Karen Adams for independent projects. 39 drains marked. 20 students reached

The 2018 work plan goal for outreach participation was 400 people, which was surpassed. A total of **470** people that were engaged in outreach and educational opportunities in 2018. Chosen outreach towns for 2019 are Essex, Essex Junction, and Colchester.

New Outreach Activity Created: Stream team coordinator, Kristen, created a new activity to bring to tabling events to engage kids and families. The activity is called "Design Your Own Rain Garden." Using a tray of dirt and laminated pictures of plants that thrive in VT rain gardens (taped on toothpicks), participants can imagine in 3-D space what a rain garden might look like in their own backaryd or school. The activity has been a hit so far. To engage adults, the coordinator brought pamphlets about green lawn care and a booklet about how to build a rain garden.



Figure 1: Build-a-Rain Garden Activity at a tabling event at ECHO





Event-Driven Tasks

There were **seven** hands-on events held in 2018. Event-Driven Tasks involve community members in some form of hands-on engagement. This most often means volunteering, but can also include hands-on education activities with school groups.

- Rain Garden Clean Up at Burlington Coast Guard Station (4/28/18)
 - O Partnered with VT Community Garden Network to carry out this event
 - o 10 volunteers
- Trees for Streams Arbor Day Planting: Williston (5/4/18)
 - Partnered with Winooski Valley Parks District, The Intervale Conservation Nursery, US Fish and Wildlife, The Lake Champlain Basin Program and Williston Central School to carry out this event
 - o 50 volunteers (36 students, 14 adults)
 - O 560 trees planted along Allen Brook
- Trees for Streams Arbor Day Planting: South Burlington (5/4/18)
 - O Partnered with Winooski Valley Parks District, The Intervale Conservation Nursery, US Fish and Wildlife and The Lake Champlain Basin Program and to carry out this event
 - o 22 volunteers
 - O 840 trees planted along Muddy Brook
- Conservation Field Day at Ethan Allen Homestead (5/16/18)
 - O Reached 71 students from S. Burlington, Colchester and Essex
 - O This environmental education event was hosted by WVPD at Ethan Allen Homestead in Burlington. 5th grade students from regional schools spent the day rotating through a series of workshops focused on conservation stewardship. RRST coordinator taught a workshop about stormwater
- Stream Team Water Quality Volunteer Training Day at WNRCD office (7/9/18)
 - o 14 people trained, materials distributed for stream sampling
- Stormwater Lesson with Chamberlin School at the Community Sailing Center (CSC)
 - O 26 students (4th graders from S. Burlington) participated in a field trip at the CSC. Kristen provided 1.5 hours of watershed education at the end of the sailing segment. Students used markers and paper to trace the watershed around their school, sung a song about watersheds and interacted in small groups with hands-on watershed models. They experimented with what happened when "rain" from a spray bottle hit different surfaces and then distributed "pollution" (sprinkles, confetti, etc.) on the landscape to see where it would flow.
- Winooski Storm Drain Mural Project Winooski (10/10/18)
 - O Partnered with the Winooski DPW and local artists to carry out this event
 - o 3 artists painted a total of 2 murals. Artists reported speaking to about 75 people about the project while they were out painting.





Hands-on participation events in 2018 targeted the towns of Winooski, South Burlington, and Williston. Details about engagement in those communities can be seen above.

A total of 74 people participated in hands-on RRST events in 2018. A total of 94 people volunteered their time in a RRST activity in 2018; just falling short of the 100 volunteer goal. Chosen project towns for 2019 are Burlington, Milton, and Shelburne

RRST Outreach Demographic Impacts

The table on this next page displays the interaction from each of the nine MS4 communities at tabling events and 2018 project events and workshops. Please note: this is not a comprehensive list of all 703 people reached, as town residence was only acquired when offered.

Town	# of participants
Burlington	255
Colchester	25
Essex Town	20
Village of Essex Junction	10
Milton (O)	100
Shelburne (O)	58
Williston*	59
South Burlington*	81
Winooski* (O)	95
TOTAL	703

Table 1: Interaction with RRST by member town (* = 2018 project towns (O) = outreach town)





City of Winooski Project: Storm Drain Murals

RRST coordinated a storm drain mural event for the City of Winooski in 2018. A "call for artists" was published by the Essex Reporter on May 31, 2017 and the opportunity was shared with artists involved in past RRST projects. Four concepts were submitted by two artist teams and two were selected to be painted around catch basins pre-selected with guidance from the City's Public Works Department.

On the morning of October 10, 2018, the three artists, Holly Greenleaf, Rachael Forando, and Stephen Welter were stationed at their assigned catch basins: Holly at the catch basin outside Chick's Market at the corner of River St and Hickock St. and Rachael and Stephen as an artist team on Winooski Falls way by the bus stop. The artists signed contracts stipulating the requirements and procedures they had to adhere to in order to participate in the project. Instead of traffic paint, self-priming porch and floor enamel was used by all artists. Public Works staff assisted with thoroughly cleaning the areas to be painted and ensuring safety of the artists by providing traffic cones and vests. All murals were completed by the end of the day. Throughout the day, the RRST coordinator checked in with the artists. Each artist was given a pack of Rethink Runoff stickers and a mailing list sign up sheet. Artists reported speaking with about 75 passers-by about the project. They gave away about 30 stickers, and 2 people signed up for the mailing list. WCAX covered the story (see link in Media list above) and Facebook likes and shares were higher for this post than any other post in RRST history. About 2,800 people digitally interacted with the post.

The total estimated cost to plan, manage, and implement this project was \$1,411. The approximate personnel time used to plan and execute the project was 20 hours (\$900). The artists were paid a \$250 stipend each; a total of \$500. The mileage was about \$11.



Figure 2: Winooski murals (Chick's Market: artist Holly Greenleaf, left Winooski Falls Way: artists Rachael Forando and Stephen Welter, right)





Town of Williston Project: Arbor Day Community Riparian Buffer Planting

On May 4, 2018, 50 community volunteers (including 36 students from Williston Central School) joined a crew from The Intervale Center at Allen Brook behind the Williston Central School soccer fields in Williston to plant native trees along the bare banks of this stretch of river. Volunteers planted 560 trees, covering 1.4 acres of river with native vegetation.

Prior to the volunteer day, RRST coordinator used funds from the Lake Champlain Basin Program (LCBP) Trees for Streams grant to scope sites and secure landowner agreements for the planting projects. RRST money was used to solicit volunteers and coordinate the volunteer work days on the day of the planting event.

The estimated cost to RRST to plan and carry out the tree planting event was approximately \$1,530. Supplies, including trees and tree protection, were purchased with funds from the LCBP grant and cost-share from the US Fish and Wildlife Partners. Personnel time used to plan and execute the project was roughly 33 hours or \$1,400. Refreshments were approximately \$30 and mileage was approximately \$15.



Figure 3: Volunteers in Williston plant trees along Allen Brook on Arbor Day, 2018 (5/4/18)













Figure 4: Some major partners for both Arbor Day Riparian Buffer Planting Projects

Town of South Burlington: Arbor Day Community Riparian Buffer Planting

On May 4, 2018, 16 community volunteers joined RRST coordinator and a crew from The Intervale Center at Muddy Brook Wetland Reserve in South Burlington to plant native trees along the bare banks of this stretch of river. Volunteers planted approximately 400 trees, covering one acre of river with native vegetation.

Prior to the volunteer day, RRST coordinator used funds from the Lake Champlain Basin Program (LCBP) Trees for Streams grant to scope sites and secure landowner agreements for the planting projects. RRST money was used to solicit volunteers and coordinate the volunteer work days on the day of the planting event.

The estimated cost to RRST to plan and carry out the tree planting event was approximately \$1,530. Supplies, including trees and tree protection, were purchased with funds from the LCBP grant and cost-share from the US Fish and Wildlife Partners. Personnel time used to plan and execute the project was roughly 33 hours or \$1,400. Refreshments were approximately \$30 and mileage was approximately \$15.





Figure 5: Volunteers in S. Burlington plant trees along Muddy Brook on Arbor Day, 2018 (5/4/18)

Water Quality Monitoring Program Summary

RRST has maintained an ongoing water quality monitoring program since 2012. These urban or suburban streams are impacted by sedimentation, excessive nutrient loading, high temperatures, bacteria, and other pollution. With another year of support from VT DEC's LaRosa program, RRST collected biweekly water quality samples at twenty three sites on twelve streams in 2018 (an increase by five sites and three streams from 2017). Thirteen volunteers and one intern helped collect grab samples on five, biweekly Tuesdays from 7/10 - 9/4. Grab samples were analyzed for turbidity, total phosphorus, and chloride. These parameters were also sampled at five of the sites during one rain event on 8/18. See the 2018 Water Quality Monitoring





Report in Appendix A for more information.

The training day for citizen science samplers took place on 7/9/18. RRST coordinator demonstrated sampling procedures, described the data collection sheets and answered questions. Throughout the season, volunteers returned their samples to the WNRCD office after sampling, and the RRST coordinator ensured all samples were accounted for and delivered to the UVM lab. All volunteers received a hand-written thank-you card at the end of the sampling season. A volunteer appreciation event is planned for spring 2019. Volunteers expressed an interest in having an educational experience, rather than a pizza party, so the plan is to host a tour of the Essex Wastewater Treatment Plant, followed by snacks.

New this year, the RRST coordinator sent bi-weekly emails to WQ volunteers to check in about sampling procedure and share interesting local water tidbits. This frequent communication was well received by the volunteers. The coordinator also solicited feedback on the training materials and field data sheets and made significant edits for 2019 to improve clarity.

WNRCD sponsored an (unpaid) water quality intern for the sampling season. James Mazzola, a recent graduate, helped collect 5-8 samples each sampling day. He also helped the RRST coordinator scope the five new sampling sites for safety and suitability and helped update directions for all sites, adding pictures and more descriptive landmarks.

Stream	Location	Site ID	Lat / Long
Centennial Brook	Grove Street in Burlington (by the parking lot for Schmanska Park)	Centennial 10	44.48453, -73.18423
	Patchen Road in South Burlington (through cemetery)	Centennial 20	44.47402, -73.17334
Indian Brook	Parking lot B of Essex High School	Indian 10	44.49668, -73.11093
	Lang Farm in Essex	Indian 20	44.50442, -73.09190
Malletts Creek	McMullen Road	Milton 10	44.60855, -73.10693
Munroe Brook	Route 7 and Bay Road (by Red Apple Motel)	Munroe 10	44.40532, -73.21735
	Spear & Webster Intersection (just south of Kwiniaska Golf Course)	Munroe 20	44.38984, -73.20103
Morehouse Brook (one old site: 10 one new site: 20)	Landry Park Winooski (Eastern trib)	Morehouse 10	44.50035, -73.19226
	Landry Park Winooski (main branch - west of Morehouse 10)	Morehouse 20	44.50041, -73.19444
Muddy Brook (20- site changed for	River Cove Road in Williston	Muddy 10	44.47293, -73.13505
safety)	S. Brownell Road Williston	Muddy 20	44.44196, -73.13228
	Van Sicklen Road in Williston	Muddy 30	44.42823, -73.14622
Potash Brook (40 - site changed for safety)	Kindness Court in South Burlington near Humane Society	Potash 10	44.44572, -73.21348
	Farrell Street in South Burlington near	Potash 20	44.44660, -73.20415





	Klinger's Bakery		
	Dorset Street in South Burlington	Potash 30	44.45150, -73.17849
	Kimball Ave South Burlington	Potash 40	44.45394, -73.14809
Engelsby Brook	Pine St in Burlington near Champlain Elementary Community Gardens	Engelsby 10	44.45627, -73.21394
	Behind UVM Redstone Campus in Burlington	Engelsby 20	44.46654, -73.19741
Alder Brook (new)	Off Chapin Road in Essex	Alder 10	44.51742, -73.06559
Bartlett Brook (new)	By Shearer Chevrolet in South Burlington	Bartlett 10	44.42596, -73.21345
Sunnyside Brook (new)	Mountain View Drive in Colchester	Sunnyside 10	44.50654, -73.17823
Sunderland Brook (new)	In Pearl Street Park in Essex Junction	Sunderland 10	44.50179, -73.12983
	Off Pine Island Road in Colchester	Sunderland 20	44.51685, -73.20421

Table 2: 2018 Stream Sampling Site Locations



Figure 6: Volunteers sampling at Indian 10, Indian 20 and Muddy 30 on 8/7/18

Town	Number of Stream Team Volunteers
Essex Junction	3
Colchester	2
S. Burlington	2
Burlington	2
Williston	2
Shaftsbury	1
Hinesburg	1

Table 3: Stream Team Water Quality Sampling Volunteers by town





Adopt-a Rain Garden Program Summary

The Stream Team's Adopt-a-Rain Garden program is an opportunity for individuals to assist in keeping Chittenden County's public rain gardens functional and attractive. This involves basic maintenance activities like picking up trash, pruning, pulling weeds, installing new mulch, and informing the coordinator of non-functioning gardens. There are currently eleven public rain gardens managed by RRST. In 2018, there were four official adopters, but about 10 community members volunteered time to clean the Coast Guard Station garden this year as part of the Vermont Community Garden Network's Day in the Dirt event. Efforts will be made in 2010 to find individuals or groups to adopt all gardens.

This summer, the RRST coordinator visited all the gardens to remove out of date signage. The signs will be re-laminated with the current RRST logos and information and will be returned next spring. The re-branding of the signs has been organized by Dave Barron of Pluck Designs.

An assessment of each garden was conducted in summer 2018 and the status of each is provided below.:

Callahan Park Rain Garden

Location: 45 Locust St., Burlington

This garden has been functioning well for some time thanks to efforts by Brad Ketterling, who has adopted this garden for several years. In 2017, Burlington Public Works brought a load of mulch to the garden and Brad spread the mulch and kept up with weeding and monitoring the garden. Several, understory shrubs and flowers have been shaded out by larger, over-story plants that need to be thinned. There are several locations that also need to be replanted, so efforts will be made to locate surplus plants that can be added in 2019.

Chamberlain School

Location: 262 White Street, South Burlington

This garden was installed in partnership with WNRCD and the Let it Rain Program in 2013. This is one of several rain gardens on the grounds of Chamberlain Elementary. School teacher Chris Provost adopted this garden again in 2018 and has actively maintained it for several years.

Coast Guard Station

Location: Depot Street, Burlington

This small garden is located in the parking lot abutting the bike path next to the Burlington Coast Guard Station. In 2014, RRST worked with the ECHO summer kids program to engage elementary school children in cleaning the garden and in 2015 a local resident, Wiley Reading, adopted the garden. The garden did not





have an adopter from 2016-2018, but this garden got a "boost" of energy from 10 community volunteers through the Day in the Dirt event hosted by the Vermont Community Garden Network in spring of 2018. It is in good condition. Efforts will be made to find a volunteer for 2019.

Correctional Facility

Location: 7 Farrell St., South Burlington

This garden is visible from the road and appears to be functioning well. Originally, employees of the prison adopted this garden and would occasionally clean the garden with inmates. There has been a lot of staff turnover in the past few years without a clear adopter. No formal adoption of this garden was made in 2018. MS4 representative, Tom DiPietro, has been in communication with Correctional Facility staff about proper maintenance. He will continue to be the main contact for 2019, with support offered from The Stream Team as needed. There is not a RRST garden sign at this garden, but one will not be installed here as visiting the area is discouraged.

Farrell Park

Location: Swift Street, South Burlington

This garden is unique in terms of its design. It is called an "advanced wetland stormwater filter" and was installed in 2012. Stormwater enters the garden through an inlet, flows through the gravel wetland filter media, is cleaned and exits through other end. The garden requires very little maintenance because it has a flushing system that prevents sediment from building up. This garden had an active adopter for its entire life, until 2015 when the adopter moved away. The garden was never in need of additional plants or maintenance. It would not be appropriate to add mulch to this garden. RRST would like to find another adopter in 2019, primarily to weed the site and to bring any issues to our attention.

Landry Park

Location: North St., Winooski

This garden was constructed in 2006 as two, separate gardens along the narrow strip of grass between a fence at Landry Park and the road. Over the years, the gardens have become overgrown, but Winooski DPW officials believe it still functions well, even with the tall, dense shrubs. A few years ago, nearby road construction altered the slope of the road carrying larger volumes of water into the garden. The increased flows have killed some of the vegetation and caused gullies to form, but the vegetation seems to have rebounded. It would be beneficial to the functionality of the garden to have the sediment vacuumed out and RRST has spoken with the City of Winooski DPW about this maintenance task. It is expected to be completed in spring 2019. In 2016, a group of UVM students in an Ecosystem Design course developed recommendations to repair the garden. There is no current adopter; and RRST coordinator will attempt to find one for the 2019 season.

Williston Town Hall Annex

Location: 7900 Williston Rd, Williston





This small garden near the entrance walkway to the Annex building and the parking lot has had an active adopter since 2014: Rita Desseau. Rita maintained the garden in 2018, but additional work needs to be done at this site to weed, thin larger shrubs, re-plant in bare spots, and mulch the garden.

Williston Library (aka. Dorothy Alling Memorial Library)

Location: 21 Library Lane, Williston

The Williston Library garden is in good condition and is primarily being cared for by the staff of the library. The flowering plants may need to be thinned out in 2019. This garden was previously cared for by Andrew Wolf.

South Burlington High School (formerly the location of the South Burlington Library)

540 Dorset St., South Burlington

WNRCD received a grant to construct a rain garden at the entrance to what was the South Burlington Library (now South Burlington High School) in 2013. The rain garden received minimal maintenance by the library staff over the years, and was formally adopted in 2016 by Amy Niggel's Cub Scout 678 pack. The pack's leadership changed hands in 2018 and the new cubmaster Bill Kett agreed to continue maintenance of the garden with his pack.

South Burlington Fire Department

575 Dorset St., South Burlington

The City of South Burlington installed this bioretention area/rain garden in 2015 to improve stormwater management at the Fire Department. Cub Scout pack 678 volunteered to adopt this rain garden as well in 2019.

Rain Garden	Adopter 2018	Previous adopters
Chamberlin School, South Burlington	Chris Provost and students	Chris Provost
Coast Guard Station, Burlington	None	Wily Reading
Landry Park, Winooski	None	None
Williston Annex	Rita Dessau	Rita Dessau
Williston Town Library	Town Library Staff	Andrew Wolf
Callahan Park, Burlington	Brad Ketterling	Brad Ketterling
Farrell Park, South Burlington	None	None
Department of Corrections, South Burlington	None	Dana Scofield and Lori Farley
Brownell Library, Essex Junction	None	None





South Burlington Fire Station	Cub Scouts 678 (Bill Kett)	Cub Scouts 678 (Amy Niggel)
South Burlington Library	Cub Scouts 678 (Bill Kett)	None

Table 4: 2018 Rain Garden Adopters

2018 Staffing Notes

In 2018, WNRCD experienced a full staff turnover. At the end of May 2018, Holly Kreiner left her position with WNRCD and was replaced by Kristen Balschunat. In July 2018, District Manager Corrina Parnapy left her position, and was replaced by Gianna Petito. Kristen has taken primary responsibility for Stream Team activities.

