



In the event you have a complaint regarding aeronautical activity, please contact the following Vermont Aeronautics staff:

| Airports | Staff Name | Phone | Email |
|---|-----------------|--------------|---------------------------------|
| Franklin, Knapp, Newport, Island Pond, Caledonia, Morrisville-Stowe | Eddie Middleton | 802-279-9746 | Eddie.Middleton@vermont.gov |
| Middlebury, Rutland, Hartness, Morse | Chris Beitzel | 802-272-7725 | Christopher.Beitzel@vermont.gov |

It is important to report issues in a timely manner so that VTrans has an opportunity to research the cause of the issue. Complaints could include but are not limited to:

- Low flying aircraft
- Suspicious activity

When contacting the Aeronautics Staff member, please include the following information:

- Time of Day
- Type aircraft (single or multiple engine)
- Class aircraft (rotary or fixed wing)
- Descriptive markings (colors)
- Tail number (on the tail of the aircraft)
- Your name, address and contact information.
- Cause of complaint
- How did this impact you

Following receipt of a complaint, Aeronautics staff will contact you to discuss the situation and work towards resolution.

Please note: **noise complaints** are overseen by the Federal Aviation Administration (FAA). To register a noise complaint to the FAA, visit their Aircraft Noise Complaint Website or call 202-267-3521.

Evan Robinson
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Vermont Agency of Transportation