

November 17, 2021

**RFP ADDENDUM # 1**

**RE: Request for Proposals – Public Transit Intercity Bus Services for White River Junction-Springfield Multi-Modal Connector 2022**

The Request for Proposals (RFP) for the above-mentioned services has been modified to clarify the RFP by addressing the following questions:

1. VTrans is advertising the White River Junction-Springfield Route with this Request for Proposal. Could VTrans please explain why the Rutland-White River Junction and Burlington-Albany intercity routes were not advertised with this Request for Proposal?

**A: The Rutland-WRJ route was canceled due to a lack of ridership. The Rt. 7 route was in fact advertised on March 19, 2021.**

2. The performance metrics for the White River-Springfield route is based on the 2013 Vermont Rural Intercity Bus Plan. These metrics are now over eight years old. Given the changes in passenger demand as a result of the COVID-19 pandemic, are these metrics going to be flexible over the initial two-year contract period?

**A: Yes, and the Agency is planning to update this intercity plan in CY 2022.**

3. The initial two-year and possible one-year extension contract is at a fixed-cost. The COVID-19 pandemic has made operating costs such as fuel and supplies much more volatile than before the pandemic. In lieu of the operating cost volatility, would VTrans be willing to review the operating costs on a year to year basis?

**A: Yes, and we understand the potential ridership and cost fluctuations.**

4. Coordination with public transit is expected with operating these services. Does VTrans anticipate public transit agencies to interline with the operating intercity bus provider and will support this effort with the operator who is awarded this contract?

**A: No, we don't anticipate a need to interline, but we want to make sure the services are aligned and coordinated wherever possible. We expect the same considerations from our local providers when planning routes and services.**

Sincerely,

Caryn Pletzer  
Administrative Services Manager III

cc: Contract Manager  
Project File