

# Vermont Agency of Transportation Strategic Plan

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## Mission

Through excellent customer service, provide for the safe and efficient movement of people and goods.

## Vision

A safe, reliable and multimodal transportation system that grows the economy, is affordable to use and operate and serves vulnerable populations.

## Strategic Goals and Objectives

**Promote organizational excellence by attracting, developing, and retaining a talented, diverse, and engaged workforce.**

- Development and Safety: By 2020, 60% of AOT employees will access development opportunities with an annual increase of 5%. (F&A)
- Supervisory Support: By 2023, 75% of supervisors will have access to an organizational toolbox to support employee retention and employee quality of life. (F&A)
- Civility: By the end of 2020, 100% of all AOT employees will attend ongoing inclusion / civility training. (F&A)
- Recruitment / Onboarding: By 2020, 100% of all new AOT employees will complete State of VT onboarding program and AOT New Employee Welcome. (F&A)

**Grow Vermont's economy by providing a safe, reliable and efficient transportation system in a state of good repair.**

- By 2019 update the VT Long Range Transportation Plan to align with the Governor's top strategic outcomes (economy, affordability, protecting the most vulnerable), the key economic and affordability indicators (e.g. increasing the size of the private sector work workforce as a percent of population) and the Agency's top priorities herein. (SSP - PPAID)
- By 2020, update the Transportation Project Selection and Prioritization System to emphasize economic growth, road and bridge condition, safety and resilience. (SSP - HWY)
- Continuously reduce the number of major crashes. (SSP – HWY)
- Continuously work to increase passenger rail capacity and usage in the Western Corridor. (SSP - PPAID)
- Institutionalize use of Resilience Planning Tool, expand TRPT to other watersheds. (PPAID)
- By 2020, complete corridor management plans for two priority corridors. (PPAID)

**Make Vermont more affordable and serve the vulnerable by providing accessible, convenient and affordable travel choices.**

- By 2020, develop and launch statewide Automated Vehicle Location and mobility on demand trip planner. (PPAID)

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## **Transition to an energy efficient, advanced technology transportation system.**

- By 2020, ensure every Vermont household is within 30 miles or less of an electric vehicle fast charge station and facilitate transition to electric vehicle utilization in an economically feasible and affordable way. (SSP - PPAID)
- By 2019 Session, develop draft legislation to allow for the testing of Automated Vehicles in Vermont for consideration by the General Assembly (PPAID)
- By 2021, facilitate deployment and demonstrate benefits of Connected and Automated Vehicles, Unmanned Aerial Systems, and probe data sources.

## **Modernize and improve government efficiency through innovation, continuous improvement and quality customer service.**

- Continuously improve project development efficiency by reducing the time and cost for planning, engineering, permitting, right-of-way acquisition and construction management. (SSP – HWY and PPAID)
- Advocate for Act 250 exemption and/or elimination of permit redundancy for federally funded transportation projects (PPAID)
- By 1/1/2021, implement an all-inclusive master grant process and system. (F&A)
- By 1/1/2019, review and update procurement MOU with BGS. (F&A)
- Complete process improvement for Oversize/Overweight Permit System. (DMV)
- Complete process improvement for DMV Point of Sales Cashiering System. (DMV)
- Digital informational education outreach series: educate customers on available options to process transactions, as well as the requirements/documentation required to complete common transactions. (DMV)
- By 2021, develop an on-line permit application system required for work in the state highway right-of-way (Section 1111 permit). (PPAID and HWY-OPS)
- Develop guidelines to define flow of communication for media inquiries and develop clear expectations for media response for staff members before the 2018-2019 winter season. (PPAID)

### **Notes**

( ) Indicates the responsible division or department

DMV – Department of Motor Vehicles

F&A – Finance and Administration Division

HWY – Highway Division

PPAID -Policy, Planning and Intermodal Development Division

SSP – These objectives are incorporated into the [State of Vermont Strategic Plan](#)