

LeanNEWS_{VTrans}

Training

Lean Program joins forces with VTTC for Lean training. Stay tuned!

Town Highway Grants:
60%
Anticipated Improvement on Time to Award Grant

Welcome to the first edition of the VTrans Lean Newsletter. In this edition you'll find out what the buzz is around Lean here at VTrans.

ALL ABOUT THE BIG WORLD OF PROCESS IMPROVEMENT

EXCLUSIVE NEWS

VTRANS CONDUCTS FIRST LEAN EVENT!

RESULTS

TOWN HIGHWAY GRANTS EVENT

	Before	After
# of Process Steps	57	27
# of Handoffs	25	5
Process time/days	200	81

Coffee Cart Chatter

Mindless Acceptance Syndrome (MAS)

Have you ever been sent a meeting invite and accepted it without knowing what it is? Well, no more! Or better yet.....

NO MAS! Learn more at Ted.com [link](#)

Ted Talks are a global online set of conferences designed to spread ideas.

Strategic Goal # 4:

"Cultivate And Continually Pursue Innovation, Excellence And Quality Customer Service"

Innovative tools such as Lean allows us to:

- Improve processes (Excellence)
- Seek Customer Feedback (Customer Service)
- Create agency-wide consistency (Quality Assurance)
- Document for the future (Succession Planning)



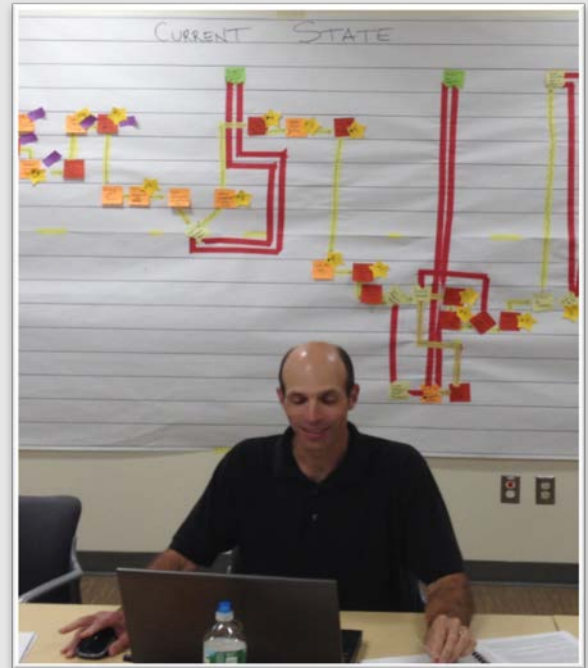
QUESTIONS?

Give us a call (802) 595.1225

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"It was truly eye-opening once the process was mapped-out on the wall the actual number of steps it was taking to produce just ONE grant! The various technologies we were using to track expenses, payments, share information and so forth didn't actually coordinate with each other. Moving these Grants from one place to another and waiting for signatures and sitting around "in-baskets" or on desks was another remarkable view point that many of us in the event hadn't been aware of. We have the technology and we have to use it to the best of our ability but what's just as important is seeing how a process functions and making some really simple and rapid improvements as a group...not one person..but a group"

ALEC PORTALUPI – Technical Services



The Buzz

I'm often asked what Lean is all about. I usually give the standard answer of "it's a tool to make improvements". But honestly it's far more than just fixing issues and making rapid improvements. At its core is a culture shift that gives each and every employee the ability to present something they feel could use some improving and provides an outlet to finally express why and how it could improve. To learn more please visit our [SharePoint](#) site or just send me an email - Paul



Waste? Who really wants to hear that what they do every day is a waste of time? Not me. So why does Lean focus on waste in the workplace? Well, we first need to define what workplace waste really is.

In the next edition we'll explore what workplace waste is and how you can identify it, get rid of it and move towards a waste-free workplace. What fun!