

# **Ticket to Ride** Program Guide

Transportation for older adults and people with disabilities



# Let Us Get You There!

Stagecoach is now Tri-Valley Transit's Orange/Northern Windsor Region.

The SAME GREAT people providing the SAME GREAT service with the advantages of a larger organization!

Ticket to Ride is open to community members 60 years of age or older and people with ADA recognized disabilities.

**Rides are available for:** 

- Medical Appointments
- ♦ Shopping
- Work or Volunteering
- Social Events

In the case of limited availability, TVT dispatchers will prioritize medical trips first, followed by food access then social trips.

### **Request a Ride**

### Phone: (802) 728-3773 Email: info@trivalleytransit.org

To enroll in the program, call the TVT Orange / Northern Windsor office at (802) 728-3773. A dispatcher will ask you a few questions to confirm your eligibility for the service.

# **Rides Provided**

Effective October 1, 2020 Ticket to Ride participants are offered the following rides:

- 100% of rides for Critical Care appointments will be provided to include: kidney dialysis, cancer treatment, or cardiac rehab – these rides are in addition to the four allowed trips per month.
- Four (4) Round Trip Rides per month within the TVT Orange/N. Windsor Regional Service Area. Rides for medical specialist appointments out of the service area are allowed, but additional documentation may be requested.
- Four (4) personal (non-medical) trips per year are allowed out of the TVT-Orange/N. Windsor service area up to 40 miles each way. Longer trips may be scheduled if the rider will pay for additional mileage expenses. These trips will count towards the four rides allowed per month.
- TVT may schedule rides with volunteer drivers in their personal vehicles, on TVT accessible vehicles, on TVT fixed route bus service, or a combination of these. TVT Dispatchers will schedule the most cost effective and efficient mode of transportation to meet your needs.

**Tri-Valley Transit Orange / N. Windsor** serves our community members living in:

#### **ORANGE COUNTY:**

- Stradford
- In Braintree
- Brookfield
- Chelsea
- Orinth
- ♦ Fairlee
- ♦ Newbury
- Randolph
- Strafford
- ♦ Thetford
- Topsham
- ♦ Tunbridae
- Vershire
- West Fairlee

#### WINDSOR COUNTY:

- ♦ Barnard
- ♦ Bethel
- ♦ Bridgewater
- Hartford
- Hartland
- Norwich
- Pomfret
- Rochester
- Royalton
- ♦ Sharon
- ♦ Stockbridge
- Woodstock

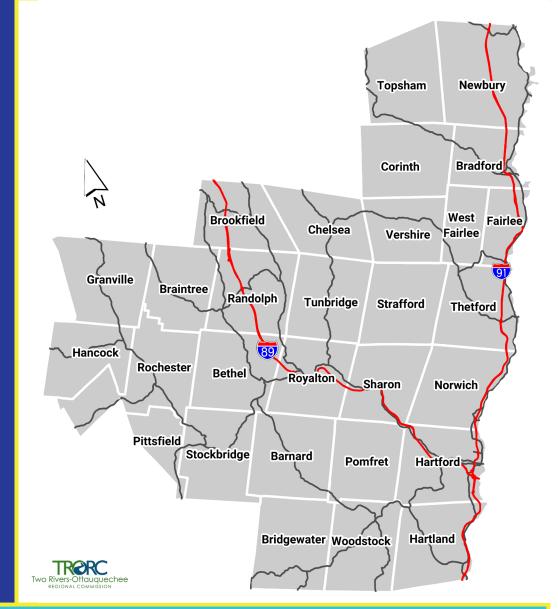
### ALSO:

- ♦ Granville
- Hancock
- Pittsfield

## **Additional Information**

♦ The Ticket to Ride program will be monitored throughout the year and the number of rides allowed may be adjusted depending on available funding.

Additional Ticket to Ride program details will be provided upon request or when approved for the program.





Transportation for Everyone since 1976

(802) 728-3773 info@trivalleytransit.org **PO Box 356** Randolph, VT 05060

For TTY service, please call: 711