“Rides to Wellness” Roadmap
Caledonia and So. Essex Counties

- Ride needed for same day appointment?
  - YES: Offer Same Day Options (See back page.)
  - NO: "Ride needed for same day appointment?

- Does patient have an operating private car?
  - YES:
    - Does patient have gas money?
      - YES: Patient’s transportation needs met!
      - NO: Patient’s transportation needs met!
  - NO:
    - Register vehicle: (See back page)
      - Registered vehicle: schedule thru RCT with pre-auth required. call 802-748-8170
      - No registered vehicle: schedule thru RCT with pre-auth required. call 802-748-8170

- Can patient afford to pay for transportation?
  - YES: Patient can receive transportation thru RCT’s bus routes. Buses can deviate from regular routes when riders call ahead. 802-748-8170
  - NO: "Can patient afford to pay for transportation?"

- Is patient on or close to an RCT bus route?
  - YES: Patient’s transportation needs met!
  - NO: "Is patient on or close to an RCT bus route?"

- Is a friend or family member able to provide a ride at no cost?
  - YES: Patient’s transportation needs met!
  - NO: "Is a friend or family member able to provide a ride at no cost?"

- Does the patient have Medicaid, and is a ride needed in more than 24 hours?
  - YES: Patient’s transportation needs met!
  - NO: "Does the patient have Medicaid, and is a ride needed in more than 24 hours?"

- Does patient have special circumstances?
  - YES: See back page.
  - NO: Contact Community Health Team
**Special Circumstances**

People having special circumstances may qualify for transportation services. There are many such services. The **Community Health Team** can help identify these services.

*Here is a list of some common resources that may assist with transportation.*

**Visual Impairment**: The Vermont Association for the Blind and Visually Impaired may be able to provide transportation for medical appointments, social services, and shopping. Call them at 1-877-350-8840

**Veterans**: The VA can often help with transportation. Call the VA Outreach Specialist Rob at 802-359-2072.

**Over 60 years of age or disabled**: Call RCT directly at 748-8170 or call the NEK Council on Aging at 748-5182.

**People in Recovery**: Kingdom Recovery Center at 751-8520

**Reach Up recipients**: Call NEKCA at 748-6040.

**Need transportation to work**: Vermont Department of Vocational Rehabilitation may be able to help 748-8716

**Churches**: Some area churches will help members with transportation needs.

**Rides to court**: The St. Johnsbury Community Restorative Justice Center may be able to help. Call 748-2977

**VT211**: Call 211 for help with transportation for destinations outside our area.

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**Medicaid Special Circumstances**

People may be eligible for transportation under Medicaid if they have a vehicle, but it is not in working condition. They may need to get a letter from a licensed auto mechanic stating what is wrong with your vehicle and send the letter to Medicaid. If approved, RCT may be able to provide transportation.

People may also be eligible for mileage reimbursement if they cannot afford gas. There are requirements and restrictions that apply. RCT or **Community Health Team** members can help with this service.

**Community Health Team** members can help with Medicaid Car Exception Request forms, Child Transportation Assistance for Parents, and Physician Referral Forms for transportation.

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**Other Resources:**

**Good News Garage** has a limited number of vehicles for sale at low cost. They also provide low cost repair service for working adults. Restrictions apply. Visit goodnewsgarage.org or call 802-864-3667 for more information.

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**Same Day Appointment Transportation Options**: There are limited funds for paying for transportation for verified medical appointments when transportation needs are identified with short notice. These options include paying for RCT or taxi rides, or providing a gas card.

**Community Health Team**

Patients of these medical practices can call and ask for the **Care Coordinator**:

Concord Health Center 695-2512  
Danville Health Center 684-2275  
St. Johnsbury Community Health Center 748-5041  
Corner Medical 748-9501  
Kingdom Internal Medicine 748-7500  
St. Johnsbury Pediatrics 748-5131

Anyone residing in Caledonia or So. Essex Counties can call **Community Connections** 748-7526