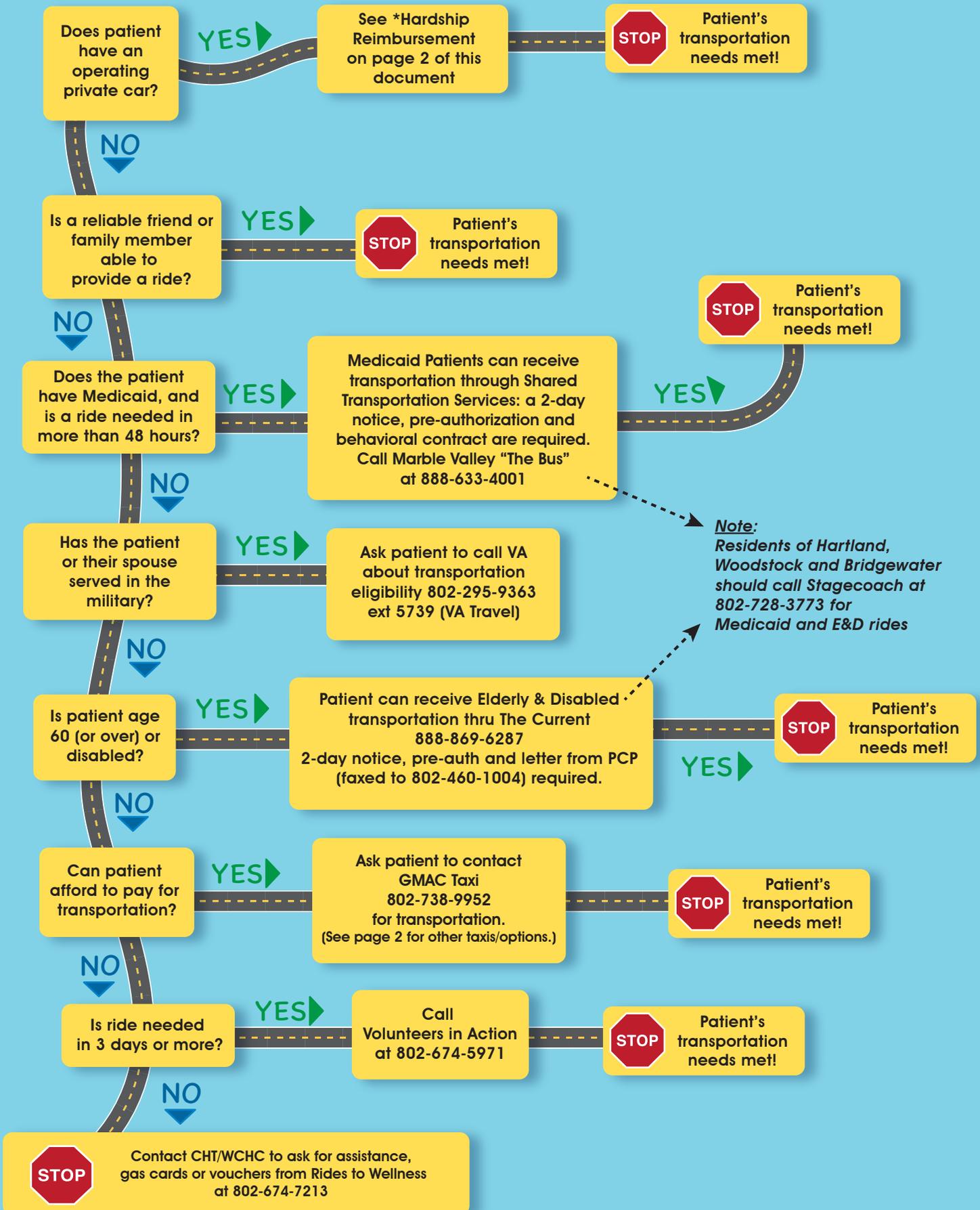


“Rides to Wellness” Roadmap Windsor



Other Useful Information

Hardship Reimbursement

Hardship Reimbursement may be obtained for Medicaid clients who have a vehicle in the household. Clients have to accumulate 215 miles per month per person. Marble Valley will need a copy of the drivers license, registration and car insurance in order to qualify. Call them to set up this service at 888-633-4001. E&D Hardship calls go to The Current at 888-869-6287

Non-operable Vehicle

If a Medicaid client has a vehicle that is not mechanically operable they need to obtain a letter from a licensed mechanic on their letterhead stating what is wrong with the vehicle. A Motor Vehicle Exception Form must be filed along with the letter from their mechanic and sent to Medicaid for approval. Call Marble Valley at 888-633-4001 to obtain a form.

Visual Impairment

If a person has a visual impairment the Vermont Association for the Blind and Visually Impaired may be able to provide transportation to medical appointment, social services and shopping. Call for information: 877-350-8840

Veterans

Combat Veterans can receive transportation from VA contact:
Eugene Hitchcock, VA Outreach Specialist (802) 881-6232

Additional riders with patients: CHT needs to submit a letter from a provider to Medicaid supporting medical necessity for an additional rider (e.g., patient is unable to comprehend, is physically unable to get to the appointment, in and out of the office without the support of this additional rider.) Medicaid is unable to provide rides for children of patients.

Ambulance: Eligible **Medicaid** members brought to the Emergency Department by ambulance after hours qualify for rides home. **Southern Windsor County residents call 802-886-8538.**

Compliments, complaints and special needs can be shared by calling The Current at 888-869-6287 or Marble Valley at 888-633-4001

Other Useful Phone Numbers

Taxis and Transportation Providers

GMAC Taxi (Windsor) 802-738-9952
Big Yellow Taxi (White River Junction) 802-281-8294 or 603-643-8294
Days in Town Taxi (Springfield) 802-885-6990
L&M Family Services (Springfield) 802-885-4141
Door to Door Driving Services (Plainfield) 603-996-1522
Best Taxi (Claremont) 603-543-7139
Flying Aces Taxi (Claremont) 603-558-3116
D.A.S.H. Transportation (Lebanon) 844-468-3274

Social Service Agencies

Windsor County Support and Services at Home (SASH) 802-254-6071
Senior Solutions
800-642-5119 or 866-673-8376
American Cancer Society
802-872-6300
Thompson Senior Center (Woodstock)
802-457-3277

**** For New Hampshire Residents:**

NH residents with Medicaid should call NH Healthy Families Non-Emergent Medical Transportation at 866-769-3085. Ride must originate in Sullivan County. Patients must call 3 business days before the appointment for guaranteed transportation. Patients may call with less than 3 days' notice and transportation will be provided if available. Other resources for NH residents include: NH Volunteer Rides Program 603-542-9609; HCS Keene 603-352-2253; HCS Charlestown 603-826-3322