“Recovery and Job Access” Roadmap

Essex, Caledonia, Orleans and Lamoille Counties

- Ride needed for same day appointment?
  - Yes: Offer Same Day Options (See back page.)
  - No: Does patient have a gas money?
    - Yes: Patient’s transportation needs met!
    - No: Does patient have an operating private car?
      - Yes: Contact Tasha Green at RCT: tgreen@riderct.org
        Caledonia County - (802)748-8170 Ex. 350
        Orleans/Essex County - (802)334-0243 Ex. 150
        Lamoille County - (802)888-6200 Ex. 250
      - No: Is a friend or family member able to provide a ride at no cost?
        - Yes: Patient’s transportation needs met!
        - No: Patient can receive transportation thru RCT’s bus routes. Buses can deviate from regular routes when riders call ahead. 802-748-8170 or 802-334-0243
          - Yes: Patient’s transportation needs met!
          - No: Is patient on or close to an RCT bus route?
            - Yes: Offer Same Day Options (See back page.)
            - No: Does patient have special circumstances?
              - Yes: See back page.
              - No: Does patient have an operating private car?

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**Special Circumstances**

People having special circumstances may qualify for certain transportation services:

**Visual Impairment:** The Vermont Association for the Blind and Visually Impaired may be able to provide transportation for medical appointments, social services, and shopping. Call them at 1-877-350-8840.

**Veterans:** The VA can often help with transportation. Call the VA Outreach Specialist Rob at 802-359-2072.

**Over 60 years of age or disabled:** Call RCT directly at 802-748-8170 or 802-334-0243. Or call the NEK Council on Aging at 802-748-5182 or 802-334-2190.

**People in Recovery:** Journey to Recovery Center at (802) 624-4156 and Kingdom Recovery 802-751-8520.

**Reach Up recipients:** Call NEKCA at 802-748-6040 or 802-334-7316.

**Churches:** Some area churches will help members with transportation needs.

**Rides to court:** The Saint Johnsbury Community Restorative Justice Center may be able to help. Call 802-748-2977.

**Vermont 2-1-1:** Dial 2-1-1 for help with transportation for destinations outside our area.

**Same Day Appointment Transportation Options:**

There are limited resources for transportation needs identified as short notice. The Program Manager(s) at the Recovery Centers will work with RCT to accommodate as many of these trips as possible. These options may include RCT providing the trip, contacting a local cab provider or providing a gas card for patients that have a working vehicle and need financial assistance.

**Medicaid Special Circumstances:**

People may be eligible for transportation under Medicaid if they have a vehicle, but it is not in working condition. They may need to get a letter from a licensed auto mechanic stating what is wrong with their vehicle and send the letter to Medicaid. If approved, RCT may be able to provide transportation.

People may also be eligible for mileage reimbursement if they cannot afford gas. There are requirements and restrictions that apply.

**Other Resources:**

**Good News Garage** has a limited number of vehicles for sale at low cost. They also provide low cost repair service for working adults. Restrictions apply. Visit goodnewsgarage.org or call 802-864-3667 for more information.