“Recovery and Job Access” Roadmap

Addison, Orange and Northern Windsor Counties

Ride needed for same day appointment?

YES ➔ Offer Same Day Options (See back page.)

NO ➔

NO ➔

Does patient have an operating private car?

YES ➔

NO ➔

NO ➔

NO ➔

Does patient have gas money?

YES ➔ STOP

Patient’s transportation needs met!

NO ➔

Patient provided gas card?

YES ➔ STOP

Patient’s transportation needs met!

NO ➔

Is patient on or close to a TVT bus route?

YES ➔

NO ➔

Is a friend or family member able to provide a ride at no cost?

YES ➔ STOP

Patient’s transportation needs met!

NO ➔

NO ➔

Does patient have special circumstances?

YES ➔

See back page.

NO ➔

Contact
Stephanie Stearns
stephanie@trivalleytransit.org
802-388-2287

Patient’s transportation needs met!
Same Day Appointment Transportation Options:
There are limited resources for transportation needs identified as short notice. The Program Manager(s) at the Recovery Centers will work with TVT to accommodate as many of these trips as possible. These options may include TVT providing the trip, contacting a local cab provider or providing a gas card for patients that have a working vehicle and need financial assistance.

Special Circumstances
People having special circumstances may qualify for certain transportation services:

**Visual Impairment:** The Vermont Association for the Blind and Visually Impaired may be able to provide transportation for medical appointments, social services, and shopping. Call them at 1-877-350-8840.

**Veterans:** The VA can often help with transportation. Call the VA Outreach Specialist Rob at 802-359-2072.

**Over 60 years of age or disabled:** Call TVT directly at 802-388-2287 in Addison County or 802-728-3773 in Orange/N. Windsor Counties

**People in Recovery:** Call Turning Point Centers: 802-388-4249 in Addison County or 802-479-7373 in Orange/N. Windsor Counties

**Reach Up recipients:** Call Department for Children and Families at 800-479-6151

**Churches:** Some area churches will help members with transportation needs.

**Rides to court:** Restorative Justice at 802-388-3888 in Addison County or 802-685-3172 in Orange County.

**Vermont 2-1-1:** Dial 2-1-1 for help with transportation for destinations outside our area.

**Ride Allotment:** Rides for Treatment and Recovery should be capped to three days while medicaid and other programs are evaluated for rider eligibility. Rides for Job Access should be capped to two weeks (10 business days). Additional days can be provided on a case by case basis.

Medicaid Special Circumstances:
People may be eligible for transportation under Medicaid if they have a vehicle, but it is not in working condition. They may need to get a letter from a licensed auto mechanic stating what is wrong with their vehicle and send the letter to Medicaid. If approved, TVT may be able to provide transportation.

People may also be eligible for milage reimbursement if they cannot afford gas. There are requirements and restrictions that apply.

Other Resources:
**Good News Garage** has a limited number of vehicles for sale at low cost. They also provide low cost repair service for working adults. Restrictions apply. Visit goodnewsgarage.org or call 802-864-3667 for more information.